□ Interim ⊠ Final □ Date of Report June 16, 2019 Auditor Information Auditor Information Name: Joseph W. Ehrhardt Email: josephehrhardt.prea@gmail.com Company Name: Joseph W. Ehrhardt Email: josephehrhardt.prea@gmail.com Mailing Address: P.O. Box 553 City, State, Zip: Ocean View, Delaware 19970 Telephone: 609-510-9440 Date of Facility Visit: 4/23/2019 - 4/25/2019 Agency Information Agency Information Name of Agency Governing Authority or Parent Agency (/f The GEO Group, Inc. Physical Address: 4955 Technology Way City, State, Zip: Boca Raton, Florida 33487 Mailing Address: City, State, Zip: Boca Raton, Florida 33487 Mailing Address: City, State, Zip: No The Agency Is: Military Private for Profit Private not for Profit Municipal County State Federal Agency mission: GO's mission is to develop innovative public-private partnerships with government agencies around the globe that deliver high quality, cost-efficient correctional, detention, community rentry, and electronic monintoring services while prov	Abraxas Academy Prison Rape Elimination Act (PREA) Audit Report Juvenile Facilities					
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Agency Website with PREA Information: https://www.geogroup.com/PREA	agencies around the globe that deliver high quality, cost-efficient correctional, detention, community reentry, and electronic monitoring services while providing industry leading rehabilitation and community reintegration programs to the men and women entrusted to GEO's care.					
	Agency Website with PREA Information: https://www.geogroup.com/PREA					
Agency Chief Executive Officer						
Name: George C. Zoley Title: Chairman of the Board, CEO and Founder	Name: George C. Zoley	,	Title: Chairman of the B	Board, CEO and Founder		

Email:	mail: gzoley@geogroup.com		•	Telephone: 561-893-0101				
Agency-Wide PREA Coordinator								
Name:	ame: Rob Walling Title: Senior Manager, Contract Compliance			ract Compliance				
Email:	rwalling@geogroup	o.com	•	Telepho	one:	561-325-57	19	
PREA Coordinator Reports to: Daniel Ragsdale, Executive Vice President, Contract Compliance		act	Number of Compliance Managers who report to the PREA Coordinator56 (US Corrections) 41 (Reentry Services) 8 (Youth Services) 3 (Lockups) = 107 total					
		Facil	lity Info	ormatio	n			
Name of	Facility: Ab	raxas Academy						
Physical	Address: 100	0 Academy Drive, P	O Box	645, Mo	organto	wn, PA 1954	3	
Mailing A	ddress (if differen	t than above):						
Telephon	e Number: (610	0)913-8000						
The Facility Is:Image: MilitaryImage: Private for ProfitImage: Private not for Priv				Private not for Profit				
□ Municipal □ County				🗆 Sta	ate			Federal
Facility Type:	•							
Facility Mission: We as professional staff, are dedicated to meeting the needs of our residents by providing a clean, secure and structured learning environment. We shall challenge our residents through high expectations, to be accountable for their past, present and future actions. We shall teach our residents by examples of teamwork, sincerity and communication. We shall do this in a dignified, caring and respectful manner, thus helping our residents become the best that they can be. A successful participant in our program shall return to family and community, understanding that the choices that they make today shall determine their future pathways.								
Facility Website with PREA Information: www.abraxasyfs.com\https://www.geogroup.com/PREA								
Is this facility accredited by any other organization? Ves No The Joint Commission								
Facility Administrator/Superintendent								
Name:								
Email: dstringfellow@abraxasyfs.com Telephone: 610-913-8000								
Facility PREA Compliance Manager								

Name: Amber Whitely Title: PREA Compliance Manager/			QCS		
Email: awh	nitely@abraxasyfs.com Telephone: 610-913-8000				
Facility Health Service Administrator					
Name: Lind	Linda Kowalski Title: Nurse Manager				
Email: Lko	walski@abraxasyfs.com	Telep	hone:	610-913-8000	
	Facility	/ Char	acteristi	cs	
Designated F	acility Capacity: 164	Curre	ent Popu	lation of Facility: 77	
Number of rea	sidents admitted to facility during	the p	ast 12 m	onths	542
of stay in the	sidents admitted to facility during facility was for 10 days or more:	-		•	394
of stay in the	sidents admitted to facility during facility was for 72 hours or more:	-			480
Number of res 20, 2012:	sidents on date of audit who were	admi	tted to fa	acility prior to August	None
Age Range of Population:	10-20 yrs. old				
Average length of stay or time under supervision:				Habitual Offender 7 months; Sexual Offender 12 months; Detention < 1 month; Shelter 1 month; Transitional Living 3 months; BOP 5.4 months	
Facility Security Level:				Secure and Staff	
Resident Custody Levels:			Secure (Shelter) N/A		
Number of staff currently employed by the facility who may have contact with			240		
residents: Number of staff hired by the facility during the past 12 months who may have				181	
contact with r	residents: ntracts in the past 12 months for	servic	es with	contractors who may	0
have contact with residents:					Ŭ
Physical Plant					
Number of Bu	Number of Buildings: 1 Number of Single Cell Housing Units: 11				
Number of Multiple Occupancy Cell Housing Units: 3					
Number of Open Bay/Dorm Housing Units:None					

Number of Segregation Cells (Administrative and Disciplinary:	None				
Description of any video or electronic monitoring technology (including any relevant information about where cameras are placed, where the control room is, retention of video, etc.):					
Abraxas Academy (AA) utilizes 188 cameras continuously monitored by an assigned staff member in a control room on a 24 hour/7 day basis and accessible to facility leadership staff through password protected desktop computers.					
Medical					
Type of Medical Facility:		Not a medical facility; limited medical services provided on-site (assessments, minor first aid)			
orensic sexual assault medical exams are Reading Hospital onducted at:					
Other					
Number of volunteers and individual contractors, residents, currently authorized to enter the facility	13 contractors, 15 volunteers				
Number of investigators the agency currently em allegations of sexual abuse:	111				

Audit Findings

Audit Narrative

The auditor's description of the audit methodology should include a detailed description of the following processes during the pre-onsite audit, onsite audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, and observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor's process for the site review.

The on-site PREA compliance audit at Abraxas Academy (hereafter referred to as AA), operated by Abraxas Youth and Family Services, a division of the GEO Group, Inc. was conducted from April 23-April 25, 2019 in Morgantown, Pennsylvania. The selected auditor (hereafter referred to as Auditor) was Joseph W. Ehrhardt (PRC Auditor I.D. # P2218) of Millville, Delaware. This is the second compliance cycle audit for AA.

The Auditor would like to extend their gratitude and appreciation to the following GEO Group, Inc. and Abraxas Youth and Family employees for their professionalism, cooperation and kind assistance: GEO Group, Inc. PREA Coordinator Phebia Moreland; Abraxas Director of Quality, Compliance and Research Dr. Danny Cole; GEO/Abraxas Youth Services Quality and Compliance Manager Karen Gerak; AA Facility Director Daniel Stringfellow; Director of Administration Rhonda Stewart; Quality and Compliance Specialist/PREA Compliance Manager Amber Whitely; Incoming Quality and Compliance Specialist /PREA Compliance Manager Michelle Goodwin; HR Coordinator Deidre Bar-Brown; Quality and Compliance Technician Tammy Marks; Facility Investigator Samantha Moshinskie; Training Supervisor Nurse Manager Linda Kowalski, Clinical Director Dina Flickinger; Clinical Supervisor Fallon Wilson; and Education Director Carla Spatz.

AA is a 164 bed secure and staff secure residential facility which provides secure detention and shelter care (staff secure) for male and female residents and intensive treatment and support services for adjudicated male youths who have significant and complex behavioral issues including Habitual and Sex Offenders. AA also provides a separate Transitional Living Program for aging-out males and a U.S. Department of Justice-Bureau of Prisons Unit (DOJ-BOP) for adjudicated males.

The agency PREA Coordinator provided the agency's PREA policies and procedures plus supporting documentation for AA and the facility's Pre-Audit Questionnaire (PAQ); provided to the Auditor via secure electronic removable storage device before the on-site audit.

Prior to the onsite audit, the Auditor was in contact with both Reading Hospital and Just Detention International. Reading Hospital confirmed the provision of forensic examinations and victim advocacy services through Safe Berks, a non-profit organization. Just Detention International reported no negative reports or information regarding AA.

As of the date of this report, the Auditor has received no written correspondence from facility residents, staff or third parties. Notices inviting such correspondence were posted throughout AA in both Spanish and English 45 days prior to the dates of the on-site audit. Photographic dated documentation of these postings was provided to the Auditor.

The Auditor and Ms. Gerak arrived at AA on April 23, 2019 at 8:20 a.m. and were welcomed by Director Stringfellow, Quality and Compliance Specialist/PREA Compliance Manager Whitely and incoming Quality and Compliance Specialist /PREA Compliance Manager Goodwin. An entry briefing was conducted at 8:45 a.m. with Mr. Stringfellow, Ms. Gerak, Ms. Stewart, Ms. Whitely, Ms. Goodwin, Ms. Wilson, Ms. Bar-Brown, Ms. Flickinger, Ms. Moshinskie, and Ms. Marks in attendance. Director Stringfellow welcomed the Auditor and gave a brief overview of AA. The Auditor expressed their appreciation to the agency PREA Coordinator and the GEO/Abraxas leadership team for their pre-audit cooperation and efforts to provide the Auditor with the information and materials necessary to provide a meaningful second compliance audit. The Auditor then explained the audit process and schedule with the AA leadership team. The Auditor had previously reviewed the staff roster and schedule and gave the PREA Compliance Manager a list of selected staff for specialty and random interviews. This list reflected all shifts and levels of staff leadership, as well as programmatic and clinical staff. The Quality and Compliance Specialist then provided the Auditor with a current roster of residents in the facility's four programs. The Auditor selected representative residents for random and specialty interviews. The entry briefing concluded at 9 a.m. and was followed by interview selection and the site inspection tour.

The site review began at 10:20 a.m. and included Mr. Stringfellow, Ms. Whitely, Ms. Goodwin, Ms. Gerak and the Auditor. Abraxas Academy is a large, single and three-story masonry structure shaped in the letter H, which provides secure and staff-secure housing and program services. There are also outdoor recreational and vocational secure areas. The tour began in the staff-secure co-ed Shelter unit, and included the secure and co-ed detention unit, the secure Habitual Offenders Unit, the secure Sex Offender's Unit and the secure Bureau of Prison's Program. The Auditor was also able to view the Transitional Living Program, which occupies a secure unit but allows for supervision commensurate with the progress of the Program's participants.

The Auditor was provided the opportunity to speak informally with both staff and residents and to observe all sleeping rooms and all bathroom and shower facilities. The Auditor toured all indoor areas to include the school, vocational and recreational areas, as well as the kitchen, serving and dining areas. The Auditor was also able to view the secure outdoor recreation, greenhouse and construction education areas. The Auditor observed the agency's PREA Zero-Tolerance and reporting instructions posters throughout the facility and postings for victim services provided by Safe-Berks. Also prominently displayed were the required notices of the PREA on-site audit which were posted on March 11, 2019. Digital photos were provided of the postings.

Following the site review, the Auditor reviewed the output of each video camera to insure they provided no view of residents changing, showering, or toileting. There were no issues in this regard. The cameras are of good resolution and have been placed to offer a high level of monitoring capability. The camera system is continuously monitored by an assigned staff member in a Control Room and provide high value in the primary prevention of sexual abuse. Residents are notified of the presence of the security system and sign a witnessed acknowledgement of such.

Following the site and camera reviews, the Auditor began interviews with specialized resident populations followed by specialized staff interviews.

The first day of the audit, there were seventy-four (74) residents in the facility. Twenty-three (23) residents were interviewed in all (31%): one (1) female in Shelter Care; two (2) females in Juvenile Detention; one (1) transgender resident in Shelter Care. Nineteen (19) male residents were interviewed from the Shelter Care, Juvenile Detention, Sex Offender Unit, Habitual Offender Unit and Transitional Living Program. One (1) twelve year-old female Juvenile Detention resident declined to be

interviewed on three (3) separate occasions and one resident selected from the Bureau of Prisons Unit declined to be interviewed upon notification of the purpose and scope of the interview. Nine (9) residents were identified as being from specialized populations and were interviewed using the specialized interview protocols. One (1) was Limited English Proficient (LEP); four (4) were LGBTI; two (2) were identified sexual abuse victims and two (2) were identified sexual abusers. Fourteen (14) residents were selected for random interviews. No resident reported sexual abuse or harassment at AA, but two (2) had disclosed sexual abuse during screening. These allegations had been previously reported to the State DHS sexual abuse hotline (Child Line), as required. Despite efforts by both the Auditor and facility leadership to identify additional specialized populations, no others could be identified.

There are no isolation rooms in this facility and isolation is strictly prohibited by policy.

All interviewed residents reported feeling safe at AA. All interviewed residents reported they had been informed of the agency's Zero Tolerance policy for sexual abuse and sexual harassment. All interviewed residents reported their right to be free from sexual abuse and sexual harassment; their right to report such abuse and how to do so; and their right to be free from retaliation for reporting abuse or cooperating with sexual abuse investigations. Two residents from separate units reported they were upset by the departure of their assigned counselor to seek alternate employment during their placement at AA.

Interviewed residents verified they are informed about PREA upon admission; but receive an in-depth orientation about PREA within 72 hours of their admission from their assigned counselor. Nineteen (19) interviewed residents also reported reading about PREA in their Resident Safety Guides, and they reported seeing the posters throughout the audit. Most of the residents interviewed reported seeing the PREA audit notice and reported participating in unit meetings where PREA rights and regulations are discussed two times per month. All interviewed residents reported being aware of their right to report any abuse allegations to the Pennsylvania Child Abuse Hotline, known as "ChildLine".

At the time of the on-site audit, AA was in the process of recruiting staff to fill vacancies and had reduced their resident population and capacity to not negatively affect staff: client ratios.

Thirteen (13) random staff members were selected from all three shifts and included staff members with 15+ years of experience and two (2) staff members who recently completed post-hire training. Sixteen (16) specialty staff were also interviewed including the Facility Director; the Director of Administration, the Facility Investigator, the current and incoming PREA Compliance Managers who are on the Incident Review Team; one (1) Program Manager; Nurse Manager; the Education Supervisor; the Special Education Manager; three (3) intermediate or higher level supervisors; the Training Supervisor, a clinician, an intake staff member who screens new residents for sexual abuse victimization or perpetration; and a designated staff member who monitors for retaliation. The Auditor also interviewed one (1) mental health contractor and one (1) volunteer.

Interviewed random staff members reported receiving the required PREA training and required refresher trainings. Interviewed staff members clearly stated GEO's zero tolerance policy for sexual abuse and sexual harassment, their duty to report and suspicions or allegations of sexual abuse or harassment, or to report retaliation against residents or staff members who report sexual abuse or harassment or cooperate with investigations into such allegations. Staff reported they have been trained in cross-gender and transgender pat-down searches, but would only perform such in exigent circumstances with a witnessing staff member and under direction of facility leadership.

The Auditor interviewed twenty-three (23) residents and twenty-eight (28) staff members, contractors and volunteers for a total of fifty (51) interviews at AA.

There were twenty-six (26) allegations of sexual abuse or sexual harassment resulting in findings of substantiated or unsubstantiated at AA since the last PREA compliance audit in 2016; four (4) in 2016; four (4) in 2017; thirteen (13) in 2018 and five (5) so far this year.

Investigations into the 2016 allegations resulted in one (1) unsubstantiated finding of sexual harassment and three (3) findings of substantiated. The unsubstantiated finding was staff-on-resident. Two (2) of the substantiated allegations were resident-on-resident (one sexual abuse and one sexual harassment) and one allegation was staff on resident sexual abuse. The latter resulted in staff removal.

Four (4) allegations were made in 2017. All allegations resulted in a finding of unsubstantiated. One allegation was resident-on-resident sexual abuse; one allegation was staff-on-resident sexual abuse; one allegation was staff-on-resident voyeurism; and one allegation was staff-on-resident sexual harassment. One incident was found to have an investigative failure upon review due to a delay in reporting and corrective staff action was taken.

In 2018, there were thirteen (13) allegations of sexual abuse/sexual harassment. One (1) investigation of a staff-on-resident sexual harassment allegation is on hold pending civil court action and one (1) allegation of staff-on-resident sexual harassment from 10/18/18 remains open. Of the other eleven (11) allegations, all investigations led to findings of unsubstantiated. Five (5) of these allegations involved resident-on-resident sexual abuse; two (2) involved resident-on-resident sexual harassment; one (1) involved staff-on-resident sexual abuse and three (3) involved staff-on-resident sexual harassment.

This year, there have been five (5) allegations made as of the date of the on-site audit. One (1) allegation for resident-on-resident sexual harassment has been substantiated; one (1) allegation for resident-on-resident sexual harassment has been unsubstantiated; and three (3) investigations remain open. They include one (1) allegation of resident-on resident sexual abuse; one (1) allegation of resident-on-resident sexual harassment and one (1) allegation of staff-on-resident sexual harassment.

Allegations of sexual abuse at AA are reported to the Pennsylvania State Police (PSP) for investigation, the Pennsylvania Department of Human Services (DHS) – Office of Children, Youth and Families, the AA Investigator and the Office of Professional Responsibility (OPR) at the GEO corporate office. AA has nine (9) trained investigators on staff.

The Auditor field-tested the Child Line and found it to be operational and the operator to be trained and responsive.

The Auditor was able to confirm with the Pennsylvania State Police by telephonic interview on 5/23/19 their response to Abraxas Academy for all DHS Child Line reports and whenever called for a sexual abuse allegation. PSP reported a good level of cooperation with the staff and leadership at AA.

The Auditor spoke to the Executive Director at Safe Berks and verified that advocacy and victim support services are provided upon request by AA and that Safe Berks also supports Reading Hospital in providing advocates during forensic examination to sexual abuse/assault victims. The Executive Director also verified the MOU between AA and Safe Berks is in effect.

The Auditor reviewed the employee and training files of six (6) previously interviewed employees whom the Auditor selected. All reviewed personnel files revealed criminal record checks were completed and cleared prior to the employee's start date. All employees also received a favorable check from the Pennsylvania Child Welfare Registry. Five year rechecks were exceeded on all employees whose records were reviewed by the Auditor. Hiring and promotional materials confirmed AA meets all requirements of 115.317 in its hiring and promotion practices. These practices also meet the same standards as specified in 115.317 for contracted employees and volunteers.

The training files reviewed by the Auditor were consistent with the interviews conducted with the same employees and indicated all employees received required PREA training including all eleven (11) elements listed in standard 115.131. The training is geared to working with a youthful population and refresher training is held at least once per year with additional training being offered during unit meetings. Specialized staff receive an additional four hours of training during their orientation training and an additional two-hour refresher training each year.

Eight (8) resident files were reviewed by the Auditor. Two (2) files were from the long-term treatment units including one (1) Habitual Offender and one (1) Sexual Offender. Two (2) files were of residents from the Detention Unit and two were from residents housed in the Shelter Unit. The remaining two (2) files were from the Transitional Living Program (TLP) and The Bureau of Prisons (BOP) units. All resident files included a description of PREA training given to the resident at orientation and included a resident sign-off on the training. Refresher training has been provided to residents who remained at AA longer than 30 days. Reviewed resident files also revealed numerical risk assessments with PREA risk determinations for sexual abuse victimization and perpetration. Required reassessments of identified potential victims and abusers were completed in a timely fashion. Serious incident reports are included in resident files as are pertinent clinical notes, which are accessible to facility supervisors and leadership.

The facility employs one hundred eighty-eight (188) cameras monitored by assigned control room staff 24 hours/7 days per week. DVRs record all camera activity. The facility's camera system was found to be in excellent repair and the maintenance staff is vigilant in ensuring work orders are handled promptly. The video monitoring system is an essential investigative and personnel management tool, as well as PREA sexual abuse prevention component, given the system is monitored on a continual basis.

AA does not use or allow the isolation of residents at any time.

The GEO Group does not contract with any outside group/agency to hold AA residents and standard 115.312 is not applicable.

AA employees of all levels are not members of any labor collective bargaining unit.

An Exit Briefing was held on Thursday, April 25, 2019 at 4:45 p.m. in the facility's conference room. Present were Ms. Gerak, Mr. Stringfellow, Ms. Whitely, Ms. Goodwin and the Auditor. GEO/Abraxas Youth and Family Services Director of Quality, Compliance and Research Dr. Danny Cole attended the meeting vial telephonic conference. The Auditor thanked the GEO and Abraxas leadership teams for their cooperation and support. The Auditor gave an overview of the audit and how AA had responded to each PREA standard. The Auditor raised concern the facility was not in compliance with one standard. A CAP plan was issued and the facility remediated the non-compliant standard provision by re-training the entire staff on cross-gender announcements and unannounced rounds. Documentation of the re-training was received and reviewed by the Auditor on June 13, 2019. The Auditor also emphasized the process of analyzing the data collected from the pre-audit review, the on-site tour and the interviews conducted to triangulate compliance to each standard provision would now begin. This document is now the final report. The Auditor did compliment Ms. Whitely for her excellent work in preparing the local pre-audit questionnaire and she and Ms. Goodwin for facilitating the on-site audit process. The Auditor also recognized the dedication of the GEO, Abraxas and facility leadership in embracing the implementation and practice of the PREA standards at AA.

Facility Characteristics

The auditor's description of the audited facility should include details about the facility type, demographics and size of the inmate, resident or detainee population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.

Abraxas Academy consists of one large H-shaped structure providing secure and staff secure residential, educational, treatment and counseling space for six (6) separate and distinct programs. The structure encompasses three stories with secure wings on both ends of the H-shaped structure allowing secure housing for five programs. These programs include Juvenile Detention, secure Sexual Offender treatment, secure Habitual Offender treatment, a secure and separate Bureau of Prisons Unit, and a Transitional Living Program designed to re-orient male residents to community living. The sixth unit is a staff-secure, open Shelter Program maintaining physical and programmatic separation from the secure units. AA is located on a large rural parcel of land six miles from Morgantown, Berks County, Pennsylvania and was built in 1999. The facility is licensed by the Pennsylvania Department of Human Services. The U.S. Bureau of Prisons Program is operated separately with its own Program Manager and is monitored and approved by the Bureau of Prisons.

AA's Programs include short-term programed care for delinquent/dependent males and females, ages 10-18 from several contracted Pennsylvania counties. These residents have been placed by probation agencies of the Juvenile Court or by the Pennsylvania Department of Human Services (DHS). Males and females in this program are housed and programed separately, with the exception of individual use of AA's computer lab. The third program provides open long-term treatment for delinquent males, ages 12-20, who have committed habitual and sex offenses. The treatment program offers an individualized treatment plan consisting of education, counseling, dynamic therapeutic services, recreation and relapse prevention. The average length of stay in this program is 14-16 months. This Program operates on the third floor of the facility and occupies both wings and provides for office, meeting and programmatic space as well.

The first floor program areas of AA provide a kitchen/food service area, a dining room, classroom and instructional areas including computer instruction, a large gymnasium with large muscle exercise equipment, a large art room accommodating several types of common art media, a fully equipped industrial arts classroom, a library and a room with small domestic and farm animals cared for by staff and residents. There also two staff training rooms. Outdoors, AA has a large greenhouse/garden area,

outdoor chicken coops and farm animal area, a supervised construction area for building trades, and outdoor recreational areas including a basketball court.

Abraxas describes the AA as follows:

"The overall program philosophy of AA is consistent with all Abraxas programs and guided by the Abraxas Seven Key Principles of client care. These principles require staff be meaningfully involved with youth in all aspects of treatment through a highly structured behavioral change process. Relationships with staff and other residents, and the comprehensive treatment program combine to make the youth accountable to the program, to himself or herself, to his or her family, and to the community.

Taking responsibility and realizing each resident is accountable for his or her actions are the basic building blocks for change in the individual residents. Upon admission to AA, clients are assigned to a counselor who is responsible for providing weekly individual or group counseling sessions.

AA houses a staff secure Juvenile Detention program for males and females ages 12-17; a Shelter Program for males and females ages 11-17; a secure treatment program for male Sexual Offenders up to age 20; a secure treatment program for male Habitual Offenders up to age 20; a secure treatment program for the U.S. Bureau of Prisons (BOP), which holds males up to age 20; and a Transitional Living Program for males up to age 20. The average length of stay for Juvenile Detention residents is < one (1) month; for Shelter residents is one (1) month; for Sexual Offenders is twelve (12) months; for Habitual Offenders is seven (7) months; for the Transitional Living Program is three (3) months; and for the BOP is >five (5.4) months.

Secure Juvenile Detention

The AA Secure Juvenile Detention Program has a primary goal or providing safe, secure, out-of-home care to male or female youth who have been determined to pose a risk to the community. Detention residents have access to year-round educational services and structured recreation. While not treatment oriented, the program challenges and fosters changes in irresponsible and dangerous attitudes and thinking. The program seeks to create positive self-esteem within a climate encouraging self-examination and reflection. Detention services place a high degree of emphasis on safety and security through the use of intensive supervision, structured movement and activity and institutional norms to encourage positive growth and development. The ultimate goal of the program is to prepare the resident to enter a treatment program.

Shelter Program

The AA short-term residential program provides 24-hour out-of-home care to children who are in need of safe, temporary placement. Residents are placed by Child Welfare workers. Short-term residential services place a high degree of emphasis on safety and security through the use of intensive supervision in a highly structured framework. Institutional norms and programming stress resident support, growth and development. The program is also designed to provide a safe and supportive environment to protect residents from abuse and neglect at the hands of others.

A major component of the Short-term residential program is the provision of activities promoting personal development. While in placement, residents have the opportunity to work on those skills necessary to safely return them to their home community or to successfully transition to a more

PREA Audit Report

structured treatment setting. These opportunities include skill development in such areas as anger management, conflict resolution, socialization, proper hygiene, job search, and other generalized life skills. The program focuses on the resident's ability to carry these skills into their future lives. There is an emphasis on the link between experiential and cognitive learning.

The program also places a high emphasis on traditional academic learning, coupled with physical fitness and personal health practices. All activities at AA have the goal to promote growth in self-esteem, self-confidence, and responsible thinking and behavior.

Sexual Offender Program*

The Secure Sexual Offenders Program is designed to provide specialized treatment services to sexual offenders. The philosophy of treatment and program execution requires residents to modify their behavior and alter their cognitive thought processes around sexual offending. Residents are taught to be accountable for their actions and to accept consequences for inappropriate social and sexual behaviors. The program places a strong emphasis on teaching participants to improve social skills and maintain awareness of their own sexual behavioral patterns utilizing the Pathways Workbook. Abraxas Academy focuses on behavioral and cognitive treatment modalities, building healthy relationships, and providing a mutually safe environment encouraging long-term change. There is a strong emphasis on both accountability for one's actions and praise for positive achievement. Many of the clinical staff members in the Sexual Offenders Program hold a Certified Sexual Offender Treatment Specialist (CSOTS) certification.

Habitual Offender Program*

The Habitual Offenders Program uses a comprehensive approach in providing treatment services to the residents. This approach involves trauma-informed cognitive behavioral therapy with a strong emphasis on functional behavior assessment and behavioral modification. The program milieu and curriculum utilize the principles of Balanced Approach to restorative Justice (BARJ), Aggression Replacement Training (ART), and a cognitive distortions component. Treatment emphasis is placed on identifying and correcting potentially harmful patterns of thought, improving social skills, and developing an awareness of community and victim, while altering target pro-social maladaptive behaviors.

*In both the Sexual Offender and Habitual Offender Programs, treatment interventions include but are not limited to individual and group therapy, family therapy, social skills training, cognitive/behavioral therapy and psychiatric treatment. The Abraxas Academy uses a Multi-Disciplinary Team (MDT) approach which includes assessment, treatment planning and intervention strategies developed by the MDT. The team often includes the resident, parents/guardians, primary Clinician, Case Manager, Treatment Supervisor, psychologist, psychiatrist, placing agency and educational specialists. A multidisciplinary approach is utilized to effect positive change in the shortest reasonable time period and to maintain the resident in the least restrictive environment with the goal of returning them to the community/family.

Transitional Living Program

The Transitional Living Program at AA is a short-term secure, yet open residential unit which provides aging-out residents with the opportunity to develop individual living plans which will sustain them in the community upon their release from AA. These plans include continuing education, employment, supportive employment, further vocational training and linkages with community support agencies. This short-term program affords the resident the flexibility and support to develop the necessary community connections to be successful upon release.

Bureau of Prisons Program

The U.S. Bureau of Prisons program has a capacity of eight (8) male residents and follows the staffing and program requirements of the BOP. The program has its own Program Manager and staffing and provides residents with education, counseling, clinical and recreation services.

Education Program

A licensed, accredited facility-operated education program, licensed by the Public Department of Education, provides education year-round and offers the potential for students to earn a high school diploma; an opportunity to enroll in a GED track; the opportunity to earn graduation credits for their home school district and additional life skills. Twin Valley School District (the local public school district) provides oversight for special education services. The Education Program at AA has both a masters level Director and a Special Education Supervisor. The Education Program serves grade levels 5-12, and provides special education services through Individualized Educational Programs (IEP) as indicated. This program also offers vocational instruction and computerized exploration of vocational and technical opportunities.

Summary of Audit Findings

The summary should include the number of standards exceeded, number of standards met, and number of standards not met, **along with a list of each of the standards in each category**. If relevant, provide a summarized description of the corrective action plan, including deficiencies observed, recommendations made, actions taken by the agency, relevant timelines, and methods used by the auditor to reassess compliance.

Auditor Note: No standard should be found to be "Not Applicable" or "NA". A compliance determination must be made for each standard.

Number of Standards Exceeded: 115.335; 115.341; 115.387; 115.388; 115.401.

Nine (9) 115.331; 115.332; 115.333; 115.334;

Number of Standards Met:Thirty-four (34) 115.311; 115.312; 115.313;115.315; 115.316; 115.317; 115.318; 115.321; 115.322; 115.342; 115.351; 115.352; 115.353; 115.354;115.361; 115.362; 115. 363; 115.364; 115.365; 115.366; 115.367; 115.368; 115.371; 115.372;115.373; 115.376; 115.377; 115.378; 115.381; 115.382; 115.383; 115.386; 115.389; 115.403.

Number of Standards Not Met:

None

Summary of Corrective Action (if any)

Abraxas Academy currently did not meet the requirements of 115.315 (d) during the on-site Audit. All Abraxas Academy staff were retrained in making opposite gender announcements when entering housing units. The Training included staff member stating their names is not sufficient because it relies on the residents knowing who the staff member is and their gender. Staff members were retrained to announce "male or female" on the unit or on deck. The Auditor has now received and reviewed the necessary documentation to close the Corrective Action.

PREVENTION PLANNING

Standard 115.311: Zero tolerance of sexual abuse and sexual harassment; PREA coordinator

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.311 (a)

115.311 (b)

- Has the agency employed or designated an agency-wide PREA Coordinator? ⊠ Yes □ No
- Is the PREA Coordinator position in the upper-level of the agency hierarchy? ⊠ Yes □ No
- Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities? ⊠ Yes □ No

115.311 (c)

- If this agency operates more than one facility, has each facility designated a PREA compliance manager? (N/A if agency operates only one facility.) ⊠ Yes □ No □ NA
- Does the PREA compliance manager have sufficient time and authority to coordinate the facility's efforts to comply with the PREA standards? (N/A if agency operates only one facility.)
 ☑ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the

auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

GEO Group, Inc. as the parent agency of Abraxas Academy has developed a strong agency policy regarding Zero Tolerance for any type of sexual abuse or sexual harassment in its facilities and programs. South Mountain Policy "Sexually Abusive Behavior Prevention and Intervention (PREA) dated 9/25/14 reinforces this policy at AA. Sexual abuse and/or sexual harassment between residents and employees, contractors and volunteers is strictly prohibited regardless of consent. Employees, contractors and volunteers who participate in any sexual abuse or harassment or who have conversations or have correspondence with residents of a sexual or romantic nature are subject to administrative disciplinary sanctions and possible criminal charges. The agency has no tolerance for any type of inappropriate sexual with residents and any evidence of such shall constitute a breach of the "Standards of Employee Conduct", Volunteer agreements, and Contractor agreements.

Zero Tolerance for Sexual Abuse also appears in the agency's Employee and Resident Handbooks and on the Pennsylvania Sex Offender Registry consent form.

GEO Group, Inc. employs an upper level Contract Compliance Director who serves as the agency PREA Coordinator. The PREA Coordinator, who works out of the Geo Group, Inc.'s corporate office in Florida has provided the Auditor with answers to their specialized interview questions. In these declarations, the PREA Coordinator reports PREA Compliance is her full-time responsibility and they have (5) regional support staff to help them complete required tasks. They also reported great support from GEO leadership.

AA has a PREA Compliance Manager who reports to the above-referenced regional staff. They indicated they have the full support of both GEO and AA leadership to complete their tasks. This support included mentoring from a neighboring GEO facility's PREA Compliance Manager. The Auditor was satisfied with the pre-audit preparation and support of both the PREA Coordinator and the PREA Compliance Manager.

Standard 115.312: Contracting with other entities for the confinement of residents

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.312 (a)

 If this agency is public and it contracts for the confinement of its residents with private agencies or other entities including other government agencies, has the agency included the entity's obligation to adopt and comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.) □ Yes □ No ⊠ NA

115.312 (b)

 Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents OR the response to 115.312(a)-1 is "NO".) \Box Yes \Box No \boxtimes NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/Abraxas Youth and Family Services does not contract with any public or private entity to hold Abraxas resident. This policy was confirmed by the corporate level PREA Coordinator, the local PREA Compliance Manager, and random staff interviews.

Standard 115.313: Supervision and monitoring

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.313 (a)

- Does the agency ensure that each facility has developed a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse? ⊠ Yes □ No
- Does the agency ensure that each facility has implemented a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse? ⊠ Yes □ No
- Does the agency ensure that each facility has documented a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring:

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Generally accepted juvenile detention and correctional/secure residential practices? ⊠ Yes □ No

- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any findings of inadequacy from Federal investigative agencies? □ Yes imes No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: All components of the facility's physical plant (including "blind-spots" or areas where staff or residents may be isolated)? X Yes INO
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: The composition of the resident population? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Institution programs occurring on a particular shift? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any applicable State or local laws, regulations, or standards? ⊠ Yes □ No
- Does the agency ensure that each facility's staffing plan takes into consideration the 11 criteria below in calculating adequate staffing levels and determining the need for video monitoring: Any other relevant factors? ⊠ Yes □ No

115.313 (b)

- Does the agency comply with the staffing plan except during limited and discrete exigent circumstances? ⊠ Yes □ No
- In circumstances where the staffing plan is not complied with, does the facility document all deviations from the plan? (N/A if no deviations from staffing plan.) ⊠ Yes □ No □ NA

115.313 (c)

- Does the facility maintain staff ratios of a minimum of 1:8 during resident waking hours, except during limited and discrete exigent circumstances? (N/A only until October 1, 2017.)
 ☑ Yes □ No □ NA
- Does the facility maintain staff ratios of a minimum of 1:16 during resident sleeping hours, except during limited and discrete exigent circumstances? (N/A only until October 1, 2017.)
 ☑ Yes □ No □ NA
- Does the facility fully document any limited and discrete exigent circumstances during which the facility did not maintain staff ratios? (N/A only until October 1, 2017.) ⊠ Yes □ No □ NA
- Does the facility ensure only security staff are included when calculating these ratios? (N/A only until October 1, 2017.) ⊠ Yes □ No □ NA
- Is the facility obligated by law, regulation, or judicial consent decree to maintain the staffing ratios set forth in this paragraph? ⊠ Yes □ No

115.313 (d)

- In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The staffing plan established pursuant to paragraph (a) of this section? ⊠ Yes □ No
- In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: Prevailing staffing patterns? ⊠ Yes □ No
- In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The facility's deployment of video monitoring systems and other monitoring technologies? ⊠ Yes □ No
- In the past 12 months, has the facility, in consultation with the agency PREA Coordinator, assessed, determined, and documented whether adjustments are needed to: The resources the facility has available to commit to ensure adherence to the staffing plan? ⊠ Yes □ No

115.313 (e)

- Has the facility implemented a policy and practice of having intermediate-level or higher-level supervisors conduct and document unannounced rounds to identify and deter staff sexual abuse and sexual harassment? (N/A for non-secure facilities) ⊠ Yes □ No □ NA
- Is this policy and practice implemented for night shifts as well as day shifts? (N/A for non-secure facilities) ⊠ Yes □ No □ NA

 Does the facility have a policy prohibiting staff from alerting other staff members that these supervisory rounds are occurring, unless such announcement is related to the legitimate operational functions of the facility? (N/A for non-secure facilities) ⊠ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

As part of the AA pre-audit examination, the agency provided the Auditor with copies of the AA annual staffing assessment which examines all eleven elements of standard 115.313 for the three past years following the initial PREA compliance audit. The Auditor found the facility did identify areas of poor visibility in the hallways in 2017 and these were noted as abated by the installation of enhanced cameras in 2018. The Auditor was able to review documentation of this enhancement.

AA maintains staff ratios as determined by both the PA DHS, and standard provision 115.313 (c). In fact, AA exceeds the latter. The facility maintains a 1:6 staffing ratio during waking hours in all AA secure units. During the sleeping hours, the ratio meets standards at 1:12. The staffing ration for the Shelter Program meets the PA DHS standard at 1:8 during waking hours and 1:16 during sleeping hours.

Annual Facility Staffing Assessment reports also describe the number and placement of supervisory staff and are reflected in the AA Budgeted FTE Report. Staff retention has been an issue for AA and concerns in this area were reflected in interviews with facility leadership and supervisory staff. The specialty interview with the Facility Director and PREA Compliance Manager verified a high level of commitment and concern for this issue; but an equal commitment to maintain appropriate levels of supervision and staffing ratios at all times. Shift roster reviews verified staffing ratios have not been compromised. Reassignment of qualified trained staff and overtime assignments have maintained staffing levels as has the reduction of unit capacities and resident placements.

Note: AA has had no Federal or judicial findings of inadequacy against the facility during the current compliance audit period.

Standard 115.315: Limits to cross-gender viewing and searches

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

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115.315 (a)

 Does the facility always refrain from conducting any cross-gender strip or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?
 Xes
 No

115.315 (b)

 Does the facility always refrain from conducting cross-gender pat-down searches in non-exigent circumstances? ⊠ Yes □ No □ NA

115.315 (c)

- Does the facility document and justify all cross-gender strip searches and cross-gender visual body cavity searches? ⊠ Yes □ No
- Does the facility document all cross-gender pat-down searches? ⊠ Yes □ No

115.315 (d)

- Does the facility implement policies and procedures that enable residents to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks? ⊠ Yes □ No
- Does the facility require staff of the opposite gender to announce their presence when entering a resident housing unit? ⊠ Yes □ No
- In facilities (such as group homes) that do not contain discrete housing units, does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing? (N/A for facilities with discrete housing units) □ Yes □ No ⊠ NA

115.315 (e)

- Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status? ⊠ Yes □ No
- If a resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner? ⊠ Yes □ No

115.315 (f)

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- Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ⊠ Yes □ No
- Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs? ⊠ Yes □ No

In all, the Auditor interviewed twenty-two (22) residents and twenty-six (26) staff members, contractors and volunteers.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (Requires Corrective Action)**

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Commonwealth of Pennsylvania prohibits cross-gender searches even by licensed medical professionals. No physical contact with a resident is permitted during a search. Searches are conducted in accordance with AA procedure, "Client Search Procedures", revised 2/9/2019.

Upon admission to AA, the resident is then taken to a private area by two staff of the same gender as the resident. The resident is asked to remove their outer garments and are issued a robe. The staff member then confirms there is no contraband visually and identifies any tattoos, scars, bruises or other marks. All marks are documented on the Body Observation Form. Abraxas search policy prohibit any touching of a resident's body during a search. When a youth is being admitted to the Secure Program, they are asked to open their mouth in order that this area can be checked for contraband.

Contraband checks are less obtrusive and only require a resident to remove bulky outer clothing. Residents don't remove any other clothing.

During the initial compliance audit in 2016, there was some confusion amongst staff members has how to conduct a cross-gender search or search of a transgender resident. AA had determined its staff would not be trained in cross gender and transgender resident searches because the Commonwealth of Pennsylvania does not allow cross-gender searches. AA amended its training to include these searches in the event of an exigent circumstance despite the prohibition by Pennsylvania regulations.

During the current on-site compliance audit, the Auditor found no confusion amongst staff as to how to perform these searches should an exigent circumstance occur.

This Auditor reviewed the current training curriculum and interviewed supervisory and random staff who confirmed AA remains compliant with this standard.

Abraxas Academy Policy "Facility Security and Staff Identification, revised 3/29/17, Procedure #27 requires opposite gender staff to identify themselves to all residents on a housing unit at the beginning of their shift. The procedure also requires an affirmative announcement each time opposite gender staff enter a housing unit. The Auditor personally observed failures in the observance of this procedure during the facility walk-through. The Auditor also received enough reporting of inconsistent announcements from both random staff and resident interviews to determine there is not substantial compliance to standard provision (d).

****Corrective Action Completed:** All Abraxas Academy staff were retrained regarding cross-gender announcements; which now follows the format of "Male or Female staff on the unit!" or Male or female visitor on the Unit" in a loud and projected voice. Unit staff who do not believe the announcement was heard by all unit residents, shall repeat the announcement until satisfied all residents on the unit are aware of the presence of cross-gender staff. Facility Leadership make unannounced rounds to ensure consistent practice. The Auditor reviewed documentation of the re-training and administrative oversight.

Standard 115.316: Residents with disabilities and residents who are limited English proficient

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.316 (a)

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities? ⊠ Yes □ No

- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities? ⊠ Yes □ No
- Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other? (If "other," please explain in overall determination notes.) ⊠ Yes □ No
- Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing? ⊠ Yes □ No
- Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary? ⊠ Yes □ No
- Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities? ⊠ Yes □ No

115.316 (b)

- Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?
 ☑ Yes □ No

115.316 (c)

Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.364, or the investigation of the resident's allegations?
 Xes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA embraces youth with disabilities and makes decisions to serve the child on an individual basis that considers whether the particular program can meet the child's needs. This policy is supported by Abraxas Academy Policy "Residents Rights", revised 2-1018. There are currently residents in the Secure Treatment, Detention, and Shelter programs who have recognized or diagnosed cognitive limitations and mental health disorders. The entire staff has developed individual treatment plans to meet the physical, emotional, mental health and educational needs of these children.

Residents in the short-term programs are served based on an individual assessment as to whether they can be effectively maintained around their disability with assistance from allied agencies. Interviewed staff have reported working with hearing impaired resident and residents with ambulatory difficulties. The Open Treatment Program Manager reported decisions to accept residents into the long-term treatment program are made on an individual basis with input from the treatment team.

With regard to working with Limited English Proficiency (LEP) residents and families, AA policy states: "Abraxas Programs will attempt to provide reasonable accommodations for any resident or resident's family with limited English proficiency. This policy will be in accordance with the Civil Rights Act of 1964, which prohibits discrimination based on race, color religion, sex or national origin." The Guidelines specify:

- 1. Upon referral to the program, employees responsible for reviewing admission criteria will determine from the placing agency, the resident's and his/her family's ability to read, write, understand, and speak the English language.
- 2. Abraxas Programs will make reasonable accommodations in providing oral language interpretation, provide translation of written materials, and provide notice to persons with LEP of their right to language assistance and the availability of such assistance free of charge.
- 3. Each Abraxas Program has bilingual staff available. However, in the event an interpreter is not available on staff, the program will utilize interpreter services for assistance in providing services.
- 4. Translation and interpretation services are available twenty-four hours a day, seven days a week through a contract with *Language Line Solutions*.

The Auditor was able to view the Language Line Solutions posted in all staff areas and to verify the use of this service through random staff interviews.

AA procedures prohibit the use of resident interpreters, readers, or assistants except in emergent situations. English-Spanish bilingual staff are available at AA. In the event of their unavailability, interviewed staff indicated they would use *Language Line Services* and would not use another resident to interpret.

PREA postings and the Resident Safety Guide are available in both Spanish and English.

AA meets all elements of the standard.

Standard 115.317: Hiring and promotion decisions

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.317 (a)

- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)? ☑ Yes □ No
- Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?
 ☑ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse? ⊠ Yes □ No
- Does the agency prohibit the enlistment of services of any contractor who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the question immediately above? ☑ Yes □ No

 Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents? ⊠ Yes □ No

115.317 (c)

- Before hiring new employees, who may have contact with residents, does the agency: Perform a criminal background records check? ⊠ Yes □ No
- Before hiring new employees, who may have contact with residents, does the agency: Consult any child abuse registry maintained by the State or locality in which the employee would work?
 ☑ Yes □ No
- Before hiring new employees, who may have contact with residents, does the agency: Consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse? ⊠ Yes □ No

115.317 (d)

- Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with residents? Z Yes D No
- Does the agency consult applicable child abuse registries before enlisting the services of any contractor who may have contact with residents? ⊠ Yes □ No

115.317 (e)

 Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees? ⊠ Yes □ No

115.317 (f)

- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions? ⊠ Yes □ No
- Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees? ☑ Yes □ No
- Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct? Ves Doe

115.317 (g)

■ Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination? ⊠ Yes □ No

115.317 (h)

 Unless prohibited by law, does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.) ⊠ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/AA performs background and child abuse registry checks on all prospective employees and contractors and does not make an offer of employment until those checks have cleared satisfactorily. Criminal record checks are made via the Pennsylvania State Police and FBI. GEO/AA also uses Career Builder Screenings, Inc. to conduct employee background checks; personal references are checked and GEO has established PREA-specific application addendums (PREA 102, HR 104) to address standard specific requirements including civil or administrative judgements for sexual abuse; failure to disclosure prior sexual abuse; whether they have engaged or attempted to engage in sexual activity in the community by force, overt or implied threats of force, coercion or the victim did not consent or was unable to consent or refuse; and an affirmative requirement to report future sexual abuse immediately. Five year criminal record check follow-ups were performed and many follow-ups were performed less than five years from the original clearance. The Auditor examined six (6) staff employee records and found all record and child abuse registry checks completed as required. Affirmative reporting disclosures were also properly signed and located in each file.

Background checks on two of three contractors were also provided electronically for the Auditor's review.

The facility meets the standard requirements.

Standard 115.318: Upgrades to facilities and technologies

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.318 (a)

If the agency designed or acquired any new facility or planned any substantial expansion or modification of existing facilities, did the agency consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not acquired a new facility or made a substantial expansion to existing facilities since August 20, 2012, or since the last PREA audit, whichever is later.)
 Yes No Xext{NA}

115.318 (b)

If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012, or since the last PREA audit, whichever is later.)
 □ Yes □ No ⊠ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA had not undergone an expansion or improvement in technology since the initial PREA compliance audit.

Eight additional cameras were added to the facility in 2018. AA documented PREA safety and supervision considerations played a role in this technology enhancement and these considerations

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were discussed with the Auditor by the both the Facility Director and the PREA Compliance Manager during the facility on-site review.

There have been no other improvements to the physical plant.

RESPONSIVE PLANNING

Standard 115.321: Evidence protocol and forensic medical examinations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.321 (a)

 If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.)
 ☑ Yes □ No □ NA

115.321 (b)

- Is this protocol developmentally appropriate for youth where applicable? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA
- Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

115.321 (c)

- Does the agency offer all residents who experience sexual abuse access to forensic medical examinations, whether on-site or at an outside facility, without financial cost, where evidentiary or medically appropriate? ⊠ Yes □ No
- If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)? ⊠ Yes □ No

■ Has the agency documented its efforts to provide SAFEs or SANEs? ⊠ Yes □ No

115.321 (d)

- Does the agency attempt to make available to the victim a victim advocate from a rape crisis center? ⊠ Yes □ No
- If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member? ⊠ Yes □ No
- Has the agency documented its efforts to secure services from rape crisis centers?
 ☑ Yes □ No

115.321 (e)

- As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews? ⊠ Yes □ No
- As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals? ⊠ Yes □ No

115.321 (f)

If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating entity follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.) ⊠ Yes □ No □ NA

115.321 (g)

• Auditor is not required to audit this provision.

115.321 (h)

 If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (Check N/A if agency attempts to make a victim advocate from a rape crisis center available to victims per 115.321(d) above.) ⊠ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

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GEO/AA have a strong agency based child abuse reporting policy consistent with Pennsylvania regulations for all of its Pennsylvania Programs. All AA employees are considered mandatory reporters and Abraxas Policy Manual "Child Abuse Reporting – PA Programs" 101-13, effective 8/19/15 requires the first responding staff member with personal knowledge of sexual abuse to make the initial call to PA ChildLine or to the DHS electronic database system. The procedure also carefully covers all necessary definitions and protocols for a staff member to determine sexual abuse and properly addresses confidentiality and "need to know" requirements in reporting sexual abuse.

Allegations of prior sexual abuse involving out-of-state residents must be reported immediately to the appropriate Child Abuse Hotline in the state in which the alleged abuse occurred.

If the abuse is criminal in nature, AA staff shall immediately notify the Reading Barracks of the Pennsylvania State Police.

The AA policy also involves internal reporting including the Program Director and PREA Compliance Manager.

Specialized and random staff interviews verified a strong working knowledge of first responder and reporting duties on the part of all interviewed staff. Staff have been issued and carry first responder cards.

GEO/AA policy establishes the evidence protocol to be utilized in sexual assault cases involving residents to be developmentally appropriate and to mirror the U.S. Department of Justice Office of Violence Against Women's "A National Protocol for Sexual Assault Medical Forensic Examinations for Adults/Adolescents." A victim of sexual abuse at AA will be transported to Reading Hospital where the hospital shall provide a Sexual Assault Forensic Examiner/Sexual Assault Nurse Examiner (SAFE/SANE) forensic examination, if warranted. These services were confirmed by the Auditor through telephonic interviewer with the Emergency Room Charge Nurse on May 2, 2019. AA shall also contact Safe Berks to provide a victim advocate accompany the victim to the hospital and support the victim. In the absence of a Safe Berks advocate, AA shall provide a trained staff advocate to accompany the victim to the hospital.

AA has a Memorandum of Understanding (MOU) with Safe Berks for victim advocacy services. The Auditor confirmed with the Safe Berks Executive Director on May 21, 2019 by telephonic interview, the MOU remains in effect.

The MOU with Safe Berks states:

"This Memorandum of Understanding (MOU) is entered into between Abraxas Academy and Safe Berks and is written to facilitate an agreement between the parties for services related to goals and implementation of the Federal Prison Rape Elimination Act.

Considering this, Safe Berks is open to receiving referrals to provide Sexual Assault Advocacy services. The need for referral for Sexual Assault Advocacy services will be determined by Abraxas Academy and can be requested by any resident of Abraxas Academy at any time. Clients of Abraxas Academy will be provided with the Safe Berks 24 Hour Hotline Number, English and Spanish, (844-789-7233) to utilize in private at any time. Additional translation services to utilize these hotlines will be provided for residents unable to speak English or Spanish.

Anytime an incident of sexual abuse is discovered or reported, and when evidentiary or medically appropriate, within 72 hours of the incident, Abraxas Academy will transport the victim of sexual abuse to the Reading Hospital Emergency Room to be provided with a Sexual Assault evaluation conducted by a Sexual Assault Nurse Examiner (SANE). Safe Berks will provide a Rape Crisis Counselor from Safe Berks to accompany the victim during the time of this evaluation. Safe Berks will also provide any needed follow-up supportive services, including accompaniment to court proceedings concerning the alleged assault, to victims of sexual assault at Abraxas Academy as resources allow."

Both the Auditor and the PREA Compliance Manager reached out on many occasions to the Pennsylvania State Police Corporal, Reading Barracks, who acts as liaison to Abraxas Academy by telephone to verify the relationship between PSP and AA, but as of execution of this report, have not received a reply.

All interviewed residents at AA were aware of the services available in the community from Safe Berks.

AA meets the requirements of the standard.

Standard 115.322: Policies to ensure referrals of allegations for investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.322 (a)

- Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse? ⊠ Yes □ No

115.322 (b)

 Does the agency have a policy and practice in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior? ⊠ Yes □ No

- Does the agency document all such referrals? ⊠ Yes □ No

115.322 (c)

If a separate entity is responsible for conducting criminal investigations, does such publication describe the responsibilities of both the agency and the investigating entity? [N/A if the agency/facility is responsible for criminal investigations. See 115.321(a).]
 ☑ Yes □ No □ NA

115.322 (d)

• Auditor is not required to audit this provision.

115.322 (e)

• Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)

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GEO/AA has developed comprehensive standards, policies and procedures to ensure all allegations of sexual abuse or sexual harassment are properly channeled to internal administrative and/or law enforcement investigations when criminal activity is involved.

Both AA internal procedures and the GEO PREA website (<u>https://www.geogroup.com/PREA</u>) require all allegations of sexual abuse or sexual harassment result in an administrative investigation will result in a finding of substantiated, unsubstantiated or unfounded when the investigation is concluded and closed.

At AA, allegations of criminal behavior are immediately reported by staff to the Pennsylvania State Police (PSP), Barracks in Reading, PA. There is an open MOU between the PSP and AA which was executed by the PREA Compliance Manager and the Barracks Commander on 6/9/2015. AA internal investigative staff and the PSP work cooperatively.

The Auditor interviewed the AA investigator regarding investigative policies and procedures. The Auditor also reviewed nine (9) AA investigative files were reported between 2016 and 2019 with the PREA Compliance Manager. Four allegations (4) were resident-on-resident and five (5) was staff on resident. Three (3) were for sexual abuse, five (5) were for sexual harassment and one (1) was for staff voyeurism. One (1) sexual abuse allegation was substantiated and two (2) sexual abuse allegations were unsubstantiated. Of the sexual harassment allegations, one (1) was substantiated and four (4) were unsubstantiated. The one (1) staff voyeurism allegation was unsubstantiated. All reviewed abuse allegations were reported to the PSP, PA DHS and the Office of Professional Responsibility at the GEO corporate office as required by procedure.

Reviewed investigative reports were thorough and timely. The facility meets the standard requirements.

TRAINING AND EDUCATION

Standard 115.331: Employee training

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.331 (a)

- Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The dynamics of sexual abuse and sexual harassment in juvenile facilities? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: The common reactions of juvenile victims of sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse and how to distinguish between consensual sexual contact and sexual abuse between residents? Simes Yes Delta No

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- Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? ⊠ Yes □ No
- Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?
 ☑ Yes □ No

115.331 (b)

- Is such training tailored to the unique needs and attributes of residents of juvenile facilities?
 ☑ Yes □ No
- Is such training tailored to the gender of the residents at the employee's facility? ⊠ Yes □ No
- Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? ⊠ Yes □ No

115.331 (c)

- Have all current employees who may have contact with residents received such training?
 ☑ Yes □ No
- Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures? ⊠ Yes □ No

115.331 (d)

■ Does the agency document, through employee signature or electronic verification, that employees understand the training they have received? Ves Delta No

Auditor Overall Compliance Determination

Exceeds Standard (Substantially exceeds requirement of standards)

- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA provides an employee orientation and training class prior to new staff assuming their job duties. GEO has produced a 154 slide PowerPoint presentation for its youth facility staff (2/12/219), which addresses all requirements of the PREA standards for juvenile facilities. This presentation is specifically geared to the needs of male and female youth and is supplementary to the original 183 slide program. This presentation satisfies all eleven (11) elements of standard provisions 115.331(a) and addresses the concerns of 115.331(b). Newly hired staff have the opportunity to be trained on this PowerPoint and ask questions. They are then required to sign a dated acknowledgement of receiving and understanding this training. The Auditor reviewed the training files of six employees and found training records which indicated all had completed both the initial training and refresher training in the required time frames.

There are also shift meetings where staff receive explanations and reinforcement of PREA directives, memos, etc.

AA staff have been issued pocket cards which detail the steps to be taken when a sexual abuse or sexual harassment allegation is made. Not all staff members were carrying their pocket cards when interviewed. It was recommended all staff be re-issued pocket cards and there be consideration to attach the pocket cards to the staff member's ID badge.

GEO/AA has provided training materials and training sessions which surpass the requirements of the standard. There is a full-time trainer on-site who works continuously with the direct care staff to provide Reinforcement and updates.

AA exceeds the standard requirements.

Standard 115.332: Volunteer and contractor training

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.332 (a)

Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures? ⊠ Yes □ No

115.332 (b)

Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)? ⊠ Yes □ No

115.332 (c)

 Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/AA requires all contractors and volunteers receive PREA training prior to starting their work at AA, specifically training is required in Zero-Tolerance, reporting of sexual abuse/sexual harassment and non-first responder response to sexual abuse allegations. The Auditor was provided with the contractor/volunteer training materials for review. AA utilizes a 15 page training packet which exceeds the above requirements and is more in line with staff training.

The Auditor interviewed one contracted mental health provider and one volunteer from the County Department of Vocational Rehabilitation. Both could recite the PREA requirements from their training. The Auditor also viewed their signed training acknowledgements.

AA exceeds the standard training requirements for contractors and volunteers.

Standard 115.333: Resident education

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.333 (a)

- During intake, do residents receive information explaining the agency's zero-tolerance policy regarding sexual abuse and sexual harassment? ⊠ Yes □ No
- During intake, do residents receive information explaining how to report incidents or suspicions of sexual abuse or sexual harassment? ⊠ Yes □ No
- Is this information presented in an age-appropriate fashion? ⊠ Yes □ No

115.333 (b)

- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Their rights to be free from sexual abuse and sexual harassment? ⊠ Yes □ No
- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Their rights to be free from retaliation for reporting such incidents? ⊠ Yes □ No
- Within 10 days of intake, does the agency provide age-appropriate comprehensive education to residents either in person or through video regarding: Agency policies and procedures for responding to such incidents? ⊠ Yes □ No

115.333 (c)

- Have all residents received such education? ⊠ Yes □ No
- Do residents receive education upon transfer to a different facility to the extent that the policies and procedures of the resident's new facility differ from those of the previous facility?
 Xes
 No

115.333 (d)

- Does the agency provide resident education in formats accessible to all residents including those who: Are limited English proficient? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents including those who: Are deaf? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents including those who: Are visually impaired? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents including those who: Are otherwise disabled? ⊠ Yes □ No
- Does the agency provide resident education in formats accessible to all residents including those who: Have limited reading skills? ⊠ Yes □ No

115.333 (e)

Does the agency maintain documentation of resident participation in these education sessions?
 ☑ Yes □ No

115.333 (f)

 In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)

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Abraxas Academy "Intake Procedure", Revised 2/12/18 provides intake and orientation procedures for processing staff members to educate new residents on PREA requirements.

During the intake process, this policy states:

"The primary counselor will review the Youth Safety Guide with each new client during the first individual session which will take place within the first week of the admission to the program. The Youth Safety Guide will educate the client of the facility zero tolerance for sexual abuse policy and ways to report suspected abuse. Following review of the Youth Safety Guide, the counselor and client will sign an acknowledgement form which will be placed in the client's file. The review of the Youth Safety Guide will be completed no later than ten days after admission to the program."

The GEO Youth Safety Guide is a professionally created, illustrated tool to help AA residents follow good safety practices and to properly educate them on their protective rights and responsibilities as outlined by the PREA standards. The Guide clearly explains GEO's policy of zero tolerance for sexual abuse and sexual harassment, the resident's right to be free from sexual abuse, sexual harassment and retaliation for reporting such incidents. Residents are provided multiple ways to report and avoid sexual abuse in the Guide.

The Youth Safety Guide is available in Spanish and English and random staff interviews reported staff have and are prepared to read the Guide to residents who are sight impaired or cannot read. They

have also explained the Guide to resident with developmental limitations. Residents confirm in writing they have had PREA education, have read and understand the Youth Safety Guide and the Resident Handbook. The Auditor confirmed the resident sign-offs by checking 6 resident files and confirmed the orientation and training through random resident interviews.

AA also provides posters, brochures about PREA and there is PREA information in the Resident Handbook.

Given the depth of information provided to residents and the creativity of the Resident Safety Guide, AA exceeds the standard requirements.

Standard 115.334: Specialized training: Investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report 115.334 (a)

In addition to the general training provided to all employees pursuant to §115.331, does the agency ensure, to the extent the agency itself conducts sexual abuse investigations, its investigators have received training in conducting such investigations in confinement settings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).] ⊠ Yes □ No □ NA

115.334 (b)

- Does this specialized training include: Techniques for interviewing juvenile sexual abuse victims? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).] ⊠ Yes □ No □ NA
- Does this specialized training include: Proper use of Miranda and Garrity warnings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations.
 See 115.321(a).] ⊠ Yes □ No □ NA
- Does this specialized training include: Sexual abuse evidence collection in confinement settings? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).] ⊠ Yes □ No □ NA
- Does this specialized training include: The criteria and evidence required to substantiate a case for administrative action or prosecution referral? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).] ⊠ Yes □ No □ NA

115.334 (c)

 Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? [N/A if the agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.321(a).]
 ☑ Yes □ No □ NA

115.334 (d)

• Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Auditor interviewed the principle investigator at AA. Both they and training records verified they had completed GEO's five-hour web-based special training for PREA investigations on 1/22/2018. This training is comprehensive and was developed in conjunction with the PREA Resource Center and the Moss Group. The Auditor reviewed the curriculum and found it to offer detailed instruction on conducting sexual abuse and sexual harassment investigations in confinement settings. The curriculum also provides instruction and advice on how investigators should collaborate with law enforcement, forensic sexual abuse examiners and victim advocates. The Investigator signed off on the training and indicated their understanding of the training. In addition, the Investigator has now conducted a number of completed and detailed investigators subject to agency review at the corporate level. In addition to the Assistant Facility Director/Investigator, the Facility Director, the Secure Program Manager, the Clinical Director and the Education Supervisor have taken and successfully completed this training curriculum.

Because of the professional quality of the training curriculum, AA exceeds the standard requirements.

Recommendation: While the Auditor finds the investigative training curriculum utilized by GEO/Abraxas is superior to standard requirements, the Auditor feels additional dynamic investigative training in a group setting where scenarios could be developed and played out would be invaluable in the further development of the investigator's skills.

Standard 115.335: Specialized training: Medical and mental health care

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? ⊠ Yes □ No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to juvenile victims of sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? ⊠ Yes □ No

115.335 (b)

If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency medical staff at the facility do not conduct forensic exams.) □ Yes □ No ⊠ NA

115.335 (c)

 Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere?
 ☑ Yes □ No

115.335 (d)

- Do medical and mental health care practitioners contracted by and volunteering for the agency also receive training mandated for contractors and volunteers by §115.332? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

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AA full and part-time medical and mental health professionals receive the specialized training specified in standard provision 115.335 (a). This training is provided as a 90-slide detailed PowerPoint developed by the GEO Group base on materials from the PREA Resource Center and the National Commission on Correctional Health Care. AA has documented all healthcare and mental health providers have received the specialized training. This training was verified by interview of the Nurse Manager.

AA has also documented full-time GEO Medical staff have received the basic and refresher training each year and the contract healthcare employees have received the contractor and volunteer PREA training. This documentation was made available to and reviewed by the Auditor.

The Auditor interviewed one mental health professional and two medical professionals to confirm this training.

The professional quality and content of this specialized training exceeds the standard requirements.

SCREENING FOR RISK OF SEXUAL VICTIMIZATION AND ABUSIVENESS

Standard 115.341: Screening for risk of victimization and abusiveness

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.341 (a)

- Within 72 hours of the resident's arrival at the facility, does the agency obtain and use information about each resident's personal history and behavior to reduce risk of sexual abuse by or upon a resident? ⊠ Yes □ No
- Does the agency also obtain this information periodically throughout a resident's confinement?
 ☑ Yes □ No

115.341 (b)

Are all PREA screening assessments conducted using an objective screening instrument?
 ☑ Yes □ No

115.341 (c)

 During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Prior sexual victimization or abusiveness? ⊠ Yes □ No

- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Any gender nonconforming appearance or manner or identification as lesbian, gay, bisexual, transgender, or intersex, and whether the resident may therefore be vulnerable to sexual abuse? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Current charges and offense history? Ves D No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Age? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Level of emotional and cognitive development? ☑ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Physical size and stature? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Mental illness or mental disabilities? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Intellectual or developmental disabilities? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Physical disabilities? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: The resident's own perception of vulnerability? ⊠ Yes □ No
- During these PREA screening assessments, at a minimum, does the agency attempt to ascertain information about: Any other specific information about individual residents that may indicate heightened needs for supervision, additional safety precautions, or separation from certain other residents? ⊠ Yes □ No

115.341 (d)

- Is this information ascertained: Through conversations with the resident during the intake process and medical mental health screenings? ⊠ Yes □ No
- Is this information ascertained: During classification assessments? ⊠ Yes □ No
- Is this information ascertained: By reviewing court records, case files, facility behavioral records, and other relevant documentation from the resident's files? □ Yes □ No

115.341 (e)

 Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA uses the Screening for Risk of Victimization and Sexually Aggressive Behavior form during the screening process within 72 hours of admission.

AA Policy "Clinical Assessment Process" states:

"Screening for the Risk of Victimization and Sexually Aggressive Behavior

No later than 72 hours of the resident's arrival at the facility and periodically throughout the client's stay In the program, the program will use information about his/her personal history and behavior to reduce the risk of sexual abuse by or upon the resident.

During the intake process, the assigned clinician or caseworker will complete an objective screening instrument with the client. The purpose of the screening instrument will be to obtain and use information about the client's personal history and behavior to reduce the risk of sexual abuse by or upon the client. If the client has experienced prior sexual victimization or has previously perpetrated sexual abuse, he/she will be referred to a follow-up meeting with a Therapist within 14 days.

If the resident is identified as vulnerable to victimization, a reassessment questionnaire will be administered within 30 days.

Reassessment will occur every 6 months for Secure and BOP residents; and every three months for Transitional Living, Detention and Shelter residents.

The program will use the information gathered to make room and programming assignments for the client with the goal of keeping him/her safe from sexual abuse. The program is prohibited from isolating Clients from others. Placement and programming assignments for each transgender and intersex client shall be reassessed at least monthly to review any threats to safety experienced by the client.

Interviewed Intake and Clinical staff and the PREA Compliance Manager confirmed the initial assessment is completed by the Intake staff member. The reassessments are completed by the Clinical Director or designated clinician. Residents in Detention and the Shelter are reassessed every 30 days. Residents in the Secure Treatment Program are reassessed every 90 days. Additional information received at any time or a sexual abuse incident would trigger an immediate reassessment.

The Auditor reviewed both initial assessments and indicated reassessments for several residents and found they had been performed more often than 30 or 90 days as indicated by the procedure. The Auditor suggests, as suggested during the initial PREA compliance audit, the agency/facility update its policy to reflect its true practice which exceeds the standard.

AA has strict controls on the dissemination of the Screening for Risk of Victimization and Sexually Aggressive Behaviors form. These controls operate on a strict "need to know" basis.

AA exceeds the standard requirements.

Standard 115.342: Use of screening information

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.342 (a)

- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Housing Assignments? ⊠ Yes □ No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Bed assignments? ⊠ Yes □ No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Work Assignments? ⊠ Yes □ No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Education Assignments? ☑ Yes □ No
- Does the agency use all of the information obtained pursuant to § 115.341 and subsequently, with the goal of keeping all residents safe and free from sexual abuse, to make: Program Assignments? ⊠ Yes □ No

115.342 (b)

- Are residents isolated from others only as a last resort when less restrictive measures are inadequate to keep them and other residents safe, and then only until an alternative means of keeping all residents safe can be arranged? □ Yes imes No
- During any period of isolation, does the agency always refrain from denying residents daily large-muscle exercise? □ Yes ⊠ No
- Do residents in isolation receive daily visits from a medical or mental health care clinician? ∑ Yes □ No
- Do residents also have access to other programs and work opportunities to the extent possible?
 □ Yes ⊠ No

115.342 (c)

- Does the agency always refrain from placing: Lesbian, gay, and bisexual residents in particular housing, bed, or other assignments solely on the basis of such identification or status?
 Xes
 No
- Does the agency always refrain from placing: Transgender residents in particular housing, bed, or other assignments solely on the basis of such identification or status? ⊠ Yes □ No
- Does the agency always refrain from placing: Intersex residents in particular housing, bed, or other assignments solely on the basis of such identification or status? ⊠ Yes □ No
- Does the agency always refrain from considering lesbian, gay, bisexual, transgender, or intersex identification or status as an indicator or likelihood of being sexually abusive?
 ☑ Yes □ No

115.342 (d)

- When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)? ⊠ Yes □ No
- When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems? ⊠ Yes □ No

115.342 (e)

 Are placement and programming assignments for each transgender or intersex resident reassessed at least twice each year to review any threats to safety experienced by the resident?
 ☑ Yes □ No

115.342 (f)

 Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments? ⊠ Yes □ No

115.342 (g)

 Are transgender and intersex residents given the opportunity to shower separately from other residents? ⊠ Yes □ No

115.342 (h)

- If a resident is isolated pursuant to paragraph (b) of this section, does the facility clearly document: The basis for the facility's concern for the resident's safety? (N/A for h and i if facility doesn't use isolation?) □ Yes □ No ⊠ NA
- If a resident is isolated pursuant to paragraph (b) of this section, does the facility clearly document: The reason why no alternative means of separation can be arranged? (N/A for h and i if facility doesn't use isolation?) □ Yes □ No ⊠ NA

115.342 (i)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO policy 5.1.2 B, "Sexually Abusive Behavior Prevention and Intervention (PREA) requires AA to use all screening information gathered pursuant to 115.341 regarding sexual abuse vulnerability or perpetration to make the assignments outlined in 115.342 (a). The Auditor was able to view classification records in comparison to the Secure Room Matrix to verify that residents identified as of risk of victimization or perpetration were placed in rooms to keep them and all residents safe.

AA has no isolation rooms and GEO/Abraxas prohibits the use of isolation.

The Auditor had the opportunity during the site review to view all bedrooms throughout the facility as well as to view shower facilities and to inquire about showering procedures. All shower stalls are individual and are equipped with shower curtains which provide residents privacy but would allow staff to see if more than one person was in a shower stall. Supervising staff remain in the bathrooms and outside the shower stalls. Residents can shower, use the toilet and change in private, but supervision remains in place.

Specialized interviews with facility leadership and the PREA Compliance Manager confirm housing assignments, education and program assignments are made on an individual basis based on the resident's treatment plan and according to the resident's potential for victimization or abusiveness.

AA does not have special housing assignments for lesbian, gay, bi-sexual transgender or intersex (LGBTI) residents. The PREA Compliance Manager noted a transgender or intersex resident's own views and concerns for their personal safety would be given strong consideration along with the safety needs of the entire facility. Placement and programming assignments would be evaluated on a thirty-day basis for transgender and intersex residents.

The facility meets the standard.

REPORTING

Standard 115.351: Resident reporting

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.351 (a)

- Does the agency provide multiple internal ways for residents to privately report: Sexual abuse and sexual harassment? ⊠ Yes □ No
- Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment? Sexual Yes Description No
- Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents? Ves Doe

115.351 (b)

- Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency? Ves Des No
- Is that private entity or office able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials? ⊠ Yes □ No
- Does that private entity or office allow the resident to remain anonymous upon request?
 ☑ Yes □ No

115.351 (c)

- Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties? ⊠ Yes □ No
- Do staff members promptly document any verbal reports of sexual abuse and sexual harassment? ⊠ Yes □ No

115.351 (d)

- Does the facility provide residents with access to tools necessary to make a written report?
 ☑ Yes □ No
- Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA residents may report sexual abuse and/or sexual harassment, retaliation by other residents or staff and staff neglect or violation of duties may have contributed to such incidents in many different ways. These reports can be oral, written, or through a third party. As the Youth Safety Guide indicates, residents may report an allegation of sexual abuse or sexual harassment to any staff member, any health care provider, a volunteer, a chaplain/minister, their parent/guardian, probation officer, child welfare worker or attorney. The Youth Safety Guide and posters around the facility also provide the number for the Pennsylvania ChildLine (1-800-932-0313), which is autonomous from the agency and facility. Residents may also write an emergency grievance regarding sexual abuse and/or sexual harassment.

Interviewed residents all knew how they could report sexual abuse and/or sexual harassment. They all reported feeling safe and the majority of those interviewed are in contact with their families. Many residents identified staff members who they trusted to make such a report to. Some residents were aware they could make a report of sexual abuse and/or sexual harassment anonymously. Those who did not were directed to the posters by the Auditor.

Interviewed random staff were aware of how residents could report sexual abuse verbally, in writing, through a third party or anonymously.

AA is currently holding two residents for Immigration and Customs Enforcement on active immigration charges. Facility policy, staff interviews and interview with one of the two residents revealed residents have full access to their immigration lawyers, families and consular staff.

The Auditor had many opportunities to view GEO PREA Posters throughout AA; during the site review and when traveling to units to perform interviews. The posters were also posted in staff areas.

Interviewed employees reported they are trained how they can report sexual abuse, sexual harassment, retaliation toward resident or staff and neglect or violations of duties either up the chain of command, to the corporate office or Employee Hotline or on the internet at <u>www.reportlineweb.com</u>. They can also call the corporate PREA director at (561)999-5827 or they can call the PA ChildLine.

AA meets the standard.

Standard 115.352: Exhaustion of administrative remedies

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.352 (a)

Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. □ Yes □ No □ NA

- Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

115.352 (c)

- Does the agency ensure that: A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- Does the agency ensure that: Such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

115.352 (d)

- Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time [the maximum allowable extension of time to respond is 70 days per 115.352(d)(3)], does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

115.352 (e)

- Are third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse? (N/A if agency is exempt from this standard.)
 Yes
 No
 NA
- Are those third parties also permitted to file such requests on behalf of residents? (If a third party, other than a parent or legal guardian, files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally

pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.) \boxtimes Yes \Box No \Box NA

- If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)
 ☑ Yes □ No □ NA
- Is a parent or legal guardian of a juvenile allowed to file a grievance regarding allegations of sexual abuse, including appeals, on behalf of such juvenile? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- If a parent or legal guardian of a juvenile files a grievance (or an appeal) on behalf of a juvenile regarding allegations of sexual abuse, is it the case that those grievances are not conditioned upon the juvenile agreeing to have the request filed on his or her behalf? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

115.352 (f)

- Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA
- After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)
 ☑ Yes □ No □ NA
- Does the initial response document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

115.352 (g)

If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith?
 (N/A if agency is exempt from this standard.) ⊠ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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The GEO Corporate Procedure Manual 5.1.2-B directs facilities to have a facility specific grievance procedure for reporting sexual abuse addresses all elements of the standard. Abraxas Academy Resident Grievance Policy, revised 1/31/18, allows for residents to file a grievance regarding sexual abuse or sexual harassment without any time limits. Grievances alleging this issue are exempt from the informal grievance procedure and may progress. The grievance can be addressed to a staff member who is not the subject of the complaint and the grievance cannot be directed back to the subject staff member. The facility has up to 90 days to respond to the grievance with a 70 day extension for cause. If the resident does not receive an answer in this time frame, they may take it to the next level. Third parties including families, other residents, attorneys, outside advocates, etc. may assist a resident in filing a grievance alleging sexual abuse or sexual harassment or the third party may file the grievance on the resident's behalf. If a resident does not agree to have a grievance filed on their behalf go forward, AA shall still pursue the issue behind the grievance.

AA also has developed a procedure where a resident can file an emergency grievance if they feel they are at imminent risk of being sexually assaulted. The grievance can be handed to any staff member and shall be handled immediately to address the safety issues involved.

The Youth Safety Guide and Resident Handbook provide clear instructions for residents to file grievances about sexual abuse/sexual harassment. There is a specific staff member at AA designated to address resident grievances. Random resident interviews confirmed AA residents are aware of the grievance procedure and they can file a grievance regarding sexual abuse/ sexual harassment. Interviewed random staff were familiar with the grievance procedure and would pass an emergency grievance through to their supervisor or PREA Compliance Manager immediately.

The Auditor was shown one grievance which initiated an investigation of sexual harassment in 2016. The matter was investigated upon receipt and was determined to be unfounded.

AA meets the requirements of the standard.

Standard 115.353: Resident access to outside confidential support services and legal representation

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.353 (a)

- Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by providing, posting, or otherwise making accessible mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations? ⊠ Yes □ No
- Does the facility provide persons detained solely for civil immigration purposes mailing addresses and telephone numbers, including toll-free hotline numbers where available of local, State, or national immigrant services agencies? □ Yes ⊠ No
- Does the facility enable reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible? ⊠ Yes □ No

115.353 (b)

 Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws? ⊠ Yes □ No

115.353 (c)

- Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse? ⊠ Yes □ No
- Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements? ⊠ Yes □ No

115.353 (d)

- Does the facility provide residents with reasonable and confidential access to their attorneys or other legal representation? ⊠ Yes □ No
- Does the facility provide residents with reasonable access to parents or legal guardians?
 ☑ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA provides residents access to outside confidential support services and legal representation under its policy "Residents Rights"

"Resident Rights Under PREA

- Residents will be provided access to outside victim advocates for emotional support services related to sexual abuse. Abraxas will provide this information by posting or otherwise making accessible mailing addresses and telephone numbers, including toll-free hotline numbers where available of local state or national advocacy or rape crisis organizations. Reasonable communications between clients and these organizations will be provided, in as confidential a manner as possible.
- 2. Abraxas will inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.
- 3. Abraxas will provide clients with reasonable and confidential access to their attorneys or other legal representation and reasonable access to parents or legal guardians."

AA executed a MOU with Safe Berks to provide outside support services for residents who are victims of sexual abuse and sexual assault. This MOU is detailed under 115.321(h)

The Auditor interviewed the Executive Director of Safe Berks, who reported the MOU is in good standing and Safe Berks and AA continue to share a strong working relationship. One requirement of the MOU is AA post Safe Berks contact information and allow residents to call the hotline. The postings were witnessed by the Auditor.

AA meets the standard requirements.

Standard 115.354: Third-party reporting

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.354 (a)

- Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment? ⊠ Yes □ No
- Has the agency distributed publicly information on how to report sexual abuse and sexual harassment on behalf of a resident? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA staff reported during random interviews they are trained and required to accept third party reports of sexual abuse/sexual harassment. Interviewed random residents reported they can make third party reports of sexual abuse/sexual assault through their parent(s), family members, caseworkers or probation officers.

The GEO PREA Coordinator's Office has developed third-party fact sheets in English and Spanish. They are distributed to facilities and supportive agencies. PREA posters posted throughout AA in English and Spanish provide third-party PREA reporting instructions.

The GEO Oversight policy requires the posting of public third-party PREA reporting instructions which are specific to the different ways the public may report sexual abuse/sexual harassment.

The Auditor viewed the GEO PREA page and it meets the requirements of standard 115.354.

AA meets the standard requirements.

OFFICIAL RESPONSE FOLLOWING A RESIDENT REPORT

Standard 115.361: Staff and agency reporting duties

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.361 (a)

- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency? ⊠ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment? ⊠ Yes □ No
- Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?
 Xes
 No

115.361 (b)

 Does the agency require all staff to comply with any applicable mandatory child abuse reporting laws? ⊠ Yes □ No

115.361 (c)

Apart from reporting to designated supervisors or officials and designated State or local services agencies, are staff prohibited from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions? ⊠ Yes □ No

115.361 (d)

- Are medical and mental health practitioners required to report sexual abuse to designated supervisors and officials pursuant to paragraph (a) of this section as well as to the designated State or local services agency where required by mandatory reporting laws? ☑ Yes □ No
- Are medical and mental health practitioners required to inform residents of their duty to report, and the limitations of confidentiality, at the initiation of services? ⊠ Yes □ No

115.361 (e)

- Upon receiving any allegation of sexual abuse, does the facility head or his or her designee promptly report the allegation to the alleged victim's parents or legal guardians unless the facility has official documentation showing the parents or legal guardians should not be notified?
 ☑ Yes □ No
- If the alleged victim is under the guardianship of the child welfare system, does the facility head or his or her designee promptly report the allegation to the alleged victim's caseworker instead

of the parents or legal guardians? (N/A if the alleged victim is not under the guardianship of the child welfare system.) \boxtimes Yes \Box No \Box NA

 If a juvenile court retains jurisdiction over the alleged victim, does the facility head or designee also report the allegation to the juvenile's attorney or other legal representative of record within 14 days of receiving the allegation? ⊠ Yes □ No

115.361 (f)

■ Does the facility report all allegations of sexual abuse and sexual harassment, including thirdparty and anonymous reports, to the facility's designated investigators? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/AA has developed comprehensive reporting procedures which meet standard 115.361 plus Pennsylvania Commonwealth Laws on the reporting of Child Abuse. AA Procedure 101-13, revised 8/9/15 establishes all AA employees, contractors and volunteers to be mandatory reporters of Child abuse via the Pennsylvania ChildLine.

Abraxas Academy Facility PREA Response Plan following Resident Report, revised 7/13/18, requires employees, contractors, and volunteers with knowledge, suspicion or information of sexual abuse, sexual harassment, exploitation of any resident, retaliation for any report of sexual abuse/sexual harassment, or staff neglect or violation of responsibilities with regard to an incident of sexual abuse/sexual harassment to report this information via Pennsylvania ChildLine. This information must also be reported to their supervisor, to the Program Director, the Assistant Program Director/Investigator, the PREA Compliance Manager, the child's parent/guardian and the Juvenile Court representative and/or the child's social worker.

The supervisor on duty will ensure the alleged victim and abuser are separated and all First Responder tasks are performed. The supervisor will also assign staff of the same sex to remain with the alleged victim and abuser.

The PREA Compliance Manager will inform the Corporate PREA Coordinator within two (2) hours of the incident. The PREA Compliance Manager or their designee will meet weekly with the alleged victim and reporter (if different than the victim) in private to verify they have not been subject to retaliation regarding the report of abuse. Any concerns will be addressed and the meetings will be documented in the facility Protection from Retaliation Logs. Monitoring will continue for 90 days or until the allegation is determined to be unfounded. Monitoring can also be extended if deemed necessary.

The Facility Director will ensure a Home and Community Services Information System (HCSIS) report on the state website is submitted to DHS by the designated facility personnel within 24 hours of the incident. The Facility Director will also direct the victim be taken to the health care provider or hospital and mental health services are offered to the victim. The Facility Director or their designee will notify the victim's parents and appropriate court officers of the allegation.

The resident's counselor, the Clinical Director, the PREA Compliance Manager, and others as needed, will prepare a safety plan describing safety measures to be implemented for the victim. If the allegation involves a staff member, contractor or volunteer; the plan will describe the status of the alleged abuser with respect to their involvement at the facility.

Interviews with the Nurse Manager and Clinician confirmed they always inform all residents they are mandatory reporters of sexual abuse and the limits of confidentiality.

Random staff interviews verified random and specialty staff, contractors and volunteers are aware of their role as mandatory reporters. They are also aware of their role as first responders, if applicable and the limitations of confidentiality. Most interviewees also referenced the white reference cards they carry on their person, providing sexual abuse reporting and response reference information.

AA meets the standard requirements.

Standard 115.362: Agency protection duties

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.362 (a)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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Interviews with facility leadership and all interviewed random staff reported any resident who reported fear of or was found to be at substantial risk of imminent sexual abuse would be removed from the situation and close direct supervision by an assigned staff member would be maintained until the resident's safety could be assured. A safety plan would be developed to document supervision, contacts and safety procedures for the resident. The Auditor had the opportunity to review several safety plans at AA. If the potential abuser was identified, they would be removed from contact with the resident.

AA meets the standard requirements.

Standard 115.363: Reporting to other confinement facilities

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.363 (a)

- Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred? □ Yes □ No
- Does the head of the facility that received the allegation also notify the appropriate investigative agency? ⊠ Yes □ No

115.363 (b)

Is such notification provided as soon as possible, but no later than 72 hours after receiving the allegation? ⊠ Yes □ No

115.363 (c)

■ Does the agency document that it has provided such notification? ⊠ Yes □ No

115.363 (d)

■ Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards? Ves Des No

Auditor Overall Compliance Determination

Exceeds Standard (Substantially exceeds requirement of standards)

- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA maintains an electronic log of any allegations made by incoming residents of sexual abuse occurring at another facility. During the period since the first compliance audit, there have been no incidents of sexual abuse at another facility reported to the staff at AA.

The Facility Director confirmed they would personally make the notification of any reported sexual abuse at another facility to the administrator of the facility, as well as insure the allegation was reported to Pennsylvania ChildLine. AA has a notification form for doing so.

AA meets the standard requirements.

Standard 115.364: Staff first responder duties

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.364 (a)

- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?
 ☑ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence? ⊠ Yes □ No
- Upon learning of an allegation that a resident was sexually abused, is the first security staff
 member to respond to the report required to: Ensure that the alleged abuser does not take any
 actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth,

changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence? \boxtimes Yes \Box No

115.364 (b)

 If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

GEO/Abraxas has a very detailed procedure for responding to a resident report of sexual abuse. Abraxas Academy, "Facility PREA Response Plan Following Resident Report", revised 7/13/18, provides specific steps staff must follow as first responders. These steps are different, but clearly defined for security vs. non-security first responding staff and mimic the requirements of standard 115.364. These steps include the immediate separation of the alleged victim and abuser(s); the preservation of evidence at both the alleged scene and on the persons of both alleged victim and abuser by not allowing them to shower, change clothes use the toilet, drink eat, or brush their teeth or wash; and immediate supervisor notification. The Auditor interviewed thirteen (13) random staff members and all first responder questions were answered consistently in content. Some staff members also indicated the reference cards they carry and referred to the card. Not all staff members carry the reference cards and this finding was shared with facility leadership.

The Auditor's review of investigative files and the training curriculum also support AA employee practices in this area are in compliance with GEO/Abraxas policies for first responders.

AA meets the standard requirements.

Standard 115.365: Coordinated response

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.365 (a)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA has a coordinated response plan for reports of sexual abuse. Abraxas Academy "Facility PREA Response Plan Following Resident Report", revised 7/13/18, clearly defines the response duties of medical staff, mental health staff, investigative staff and the administration. Specialty interviews with a representative of each of these offices confirmed staff members in each area are keenly aware of their responsibilities following an allegation of sexual abuse. Their performance was confirmed by review of AA investigative files and interviews with the Facility Director, Facility Investigator, Nursing Manager, and the PREA Compliance Manager.

AA meets the standard requirements.

Standard 115.366: Preservation of ability to protect residents from contact with abusers

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.366 (a)

Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted? Xes

115.366 (b)

• Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/Abraxas does not have any collective bargaining agreements with the employees of AA.

Standard 115.367: Agency protection against retaliation

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.367 (a)

- Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff? ⊠ Yes □ No
- Has the agency designated which staff members or departments are charged with monitoring retaliation? ⊠ Yes □ No

115.367 (b)

 Does the agency employ multiple protection measures for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services? ⊠ Yes □ No

115.367 (c)

Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No

- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Any resident disciplinary reports? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Resident housing changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Resident program changes? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Negative performance reviews of staff? ⊠ Yes □ No
- Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor: Reassignments of staff? ⊠ Yes □ No
- Does the agency continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need? ⊠ Yes □ No

115.367 (d)

In the case of residents, does such monitoring also include periodic status checks?
 ☑ Yes □ No

115.367 (e)

 If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?
 ☑ Yes □ No

115.367 (f)

• Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

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AA monitors for retaliation after sexual abuse allegations. Abraxas Academy, "Facility PREA Response Plan Following Resident Report", revised 7/13/18 states:

- 1. The agency will protect all residents and staff who report sexual abuse or sexual harassment, or cooperate with sexual abuse or sexual harassment investigations, from retaliation by other residents or staff.
- 2. The PREA Compliance Manager or a mental health staff member will meet weekly with the alleged victim and reporter (if different than victim) in <u>private</u> to verify sensitive information is not being exploited by staff members or others.
 - a. The staff member will address any resident concerns and verify the resident has not experienced any type of retaliation from other residents or staff regarding the alleged abuse incident.
 - b. Any issues discussed will be noted in the appropriate area on the *Protection from Retaliation Log* (attached), to include corrective actions taken to address the issue.
 - c. The alleged victim and the staff member who conducted the meeting will sign in the appropriate space after each meeting.
- 3. Monitoring will be provided for 90 days or longer if necessary. Monitoring will terminate if the allegation is determined <u>unfounded</u>.
- 4. Completed logs will be retained in the investigative file of the corresponding PREA incident.

Compliance with this procedure was verified by interview with the PCM and by the Auditor's review of *Protection from Retaliation Logs* from 2016 and 2018.

If a staff member reported concern regarding retaliation, the Facility Director and/or the PCM would initiate an investigation and would meet with the staff member on a weekly basis to ensure there has been no retaliation. The Facility Director would also notify the Officer of Professional Responsibility at the GEO Corporate Office. Temporary reassignment or transfer could also be utilized if necessary.

AA meets the standard requirements.

Standard 115.368: Post-allegation protective custody

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.368 (a)

Is any and all use of segregated housing to protect a resident who is alleged to have suffered sexual abuse subject to the requirements of § 115.342? □ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
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- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/AA has no isolation rooms and prohibits the use of isolation.

INVESTIGATIONS

Standard 115.371: Criminal and administrative agency investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.371 (a)

- When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? [N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.321(a).] ⊠ Yes □ No □ NA

115.371 (b)

 Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations involving juvenile victims as required by 115.334? ⊠ Yes □ No

115.371 (c)

- Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data? ⊠ Yes □ No
- Do investigators interview alleged victims, suspected perpetrators, and witnesses?
 ⊠ Yes □ No
- Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator? ⊠ Yes □ No

115.371 (d)

■ Does the agency always refrain from terminating an investigation solely because the source of the allegation recants the allegation? ⊠ Yes □ No

115.371 (e)

When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution? ⊠ Yes □ No

115.371 (f)

- Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?
 Yes □ No
- Does the agency investigate allegations of sexual abuse without requiring a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding? ⊠ Yes □ No

115.371 (g)

- Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse? ⊠ Yes □ No
- Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings? ⊠ Yes □ No

115.371 (h)

115.371 (i)

Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?
 ☑ Yes □ No

115.371 (j)

Does the agency retain all written reports referenced in 115.371(g) and (h) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years unless the abuse was committed by a juvenile resident and applicable law requires a shorter period of retention?
 Xes
 No

115.371 (k)

 Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the agency does not provide a basis for terminating an investigation?
 ☑ Yes □ No

115.371 (I)

• Auditor is not required to audit this provision.

115.371 (m)

When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct administrative or criminal sexual abuse investigations. See 115.321(a).) ⊠ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA has a designated trained PREA Investigator. They have received the GEO specialized training for PREA investigators. Sexual abuse allegations are also investigated by the Pennsylvania DHS-Office of Children, Youth, and Families and the PSP conducts all criminal investigations.

The Auditor was given and reviewed GEO Policy 5.1.2-E, "Investigating Allegations of Sexually Abusive Behavior (PREA) and Evidence Collection." This policy is very specific and comprehensive. It is a step-by-step guide for investigators to carefully develop case materials with corroborating evidence.

The Auditor reviewed the investigative files of nine (9) allegations from 2016 - 2019. The investigative reports were thorough and timely and followed established policy. Pennsylvania State Police and the Pennsylvania DHS were always contacted in all cases of alleged sexual abuse.

Investigations are not terminated should a resident recant the allegation or leave the facility. The Investigator reported the credibility of the alleged victim, witness(es), and alleged abuser will be assessed on an individual basis. Residents are not asked by the AA Investigator to submit to a polygraph examination.

If the Investigation finds sexual abuse was substantiated, the matter will and has been referred by the PSP to the Berks County Prosecutor for consideration for prosecution.

Administrative investigations involving sexual harassment are conducted by the AA Investigator and are reviewed by the Corporate OPR staff and the Corporate PREA Coordinator. They are also shared with the Corporate Vice-President for Youth Programs. Administrative investigations will also be initiated when there is reason to believe staff actions or failures to act contributed to an allegation of sexual abuse/sexual harassment. All administrative investigations are documented as written reports and maintained as per GEO and relevant state policy dictates.

AA meets the standard requirements.

Standard 115.372: Evidentiary standard for administrative investigations

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.372 (a)

 Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)

Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Per GEO/Abraxas policy, AA shall not impose any standard higher than a preponderance of evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated. Review of AA investigative reports verified this standard.

Standard 115.373: Reporting to residents

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.373 (a)

Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded? ⊠ Yes □ No

115.373 (b)

If the agency did not conduct the investigation into a resident's allegation of sexual abuse in an agency facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.) ⊠ Yes □ No □ NA

115.373 (c)

- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility? ⊠ Yes □ No
- Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the

resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility? \boxtimes Yes \Box No

Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility? ⊠ Yes □ No

115.373 (d)

- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?
 ☑ Yes □ No
- Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?
 Xes □ No

115.373 (e)

■ Does the agency document all such notifications or attempted notifications? ⊠ Yes □ No

115.373 (f)

• Auditor is not required to audit this provision.

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA follows GEO Policy 5.1.2-E "Investigating Allegations of Sexual Abuse and Data Collection" which provides for how the person who made the allegation is to be informed of the outcome of the investigation. The Policy meets all requirements of the standard 115.373.

Of the four residents who made allegations of sexual abuse, all four were released from custody prior to the outcome of the investigation and there was no notification. Investigative outcomes from outside agencies can take several weeks or longer to conclude. Residents of the short-term programs are often released before the conclusion of the outside investigations from PSP, DHS and GEO-OPR.

AA uses a form to inform the victim of the outcome of an investigation into sexual abuse/sexual harassment. The form describes all actions which can be taken against an abuser, as well as the status of the case. These include, as required by the standard, whether the abuser was charged, whether they were convicted, whether the abuser was transferred to another facility; or whether the abuser was terminated from employment in the case of an employee.

AA meets the standard requirements.

DISCIPLINE

Standard 115.376: Disciplinary sanctions for staff

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.376 (a)

 Are staff subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies? ⊠ Yes □ No

115.376 (b)

 Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse? ⊠ Yes □ No

115.376 (c)

 Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories? ⊠ Yes □ No

115.376 (d)

 Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies (unless the activity was clearly not criminal)? ⊠ Yes □ No Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA follows GEO Policy5.1.2-E "Investigating Allegations of Sexually Abusive Behavior and Evidence Collection" which states:

- 1. Employee Disciplinary Sanctions (115.76/115.276)
 - a. Employees may be subject to significant disciplinary sanctions for sustained violations of Sexual Abuse and Harassment policies, up to and including termination for any Employee found guilty of Sexual Abuse.
 - b. Termination shall be the presumptive sanction for staff who have engaged in Sexual Abuse.
 - c. Disciplinary sanctions for violations of agency policies relating to Sexual Abuse or Sexual Harassment (other than those actually engaging in Sexual Abuse) shall be commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories.
 - d. All terminations and resignation for such conduct shall be reported to law enforcement and licensing agencies, unless the activity was clearly not criminal."

The employee handbook also states any sexually abusive behavior can result in termination.

AA meets the standard requirements.

Standard 115.377: Corrective action for contractors and volunteers

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.377 (a)

- Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents? ⊠ Yes □ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Law enforcement agencies (unless the activity was clearly not criminal)? ⊠ Yes □ No
- Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies? ⊠ Yes □ No

115.377 (b)

In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Abraxas Academy Policy "Sexually Abusive Behavior Prevention and Intervention (PREA)", revised 11/5/14 states: "Abraxas Academy mandates zero tolerance towards all forms of Sexual Abuse and Sexual Harassment in the facility. Sexual conduct between Employees, Volunteers or Contractors and Residents regardless of consensual status is prohibited and subject to administrative as well as criminal and disciplinary sanctions. This prohibition includes conversations or correspondence of a romantic or sexual nature. All Employees, Contractors and Volunteers are expected to have a clear understanding Abraxas strictly prohibits any type of sexual relationship with Residents.

This shall be considered a serious breach of the Standards of Employee Conduct, Volunteer agreements as well as vendor, service and Contractor agreements. These inappropriate relationships with Residents shall not be tolerated.

Engaging in a romantic and/or sexual relationship with Residents may result in employment termination and/or termination of the Contractual or Volunteer status, and/or criminal charges. Employees must take prudent measures to ensure the safety of Residents. Retaliation against Residents or Employees for filing a complaint will not be tolerated.

In accordance with this policy, Employees, Contractors, and Volunteers have an affirmative duty to report all allegations or knowledge of Sexual Abuse, Sexual Harassment, romantic, or sexual contact that take place at Abraxas or while a Resident is off grounds. All cases of alleged sexual conduct shall be thoroughly investigated. Upon substantiation of any allegation of sexual conduct, appropriate disciplinary actions will be taken against Employees, Contractors, or Volunteers, including possible criminal prosecution."

The Facility Director provided a Statement of Fact stating there have been no allegations of sexual abuse or sexual harassment involving any contractors or volunteers during the current PREA compliance audit period and any such incident would result in the alleged abuser being denied contact with the resident making the allegation. Upon substantiation of the allegation, the Facility Director would take action to bar the contractor/volunteer from contact with any residents at the facility.

AA meets the standard requirements.

Standard 115.378: Interventions and disciplinary sanctions for residents

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.378 (a)

 Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, may residents be subject to disciplinary sanctions only pursuant to a formal disciplinary process?
 ☑ Yes □ No

115.378 (b)

- Are disciplinary sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories? ⊠ Yes □ No
- In the event a disciplinary sanction results in the isolation of a resident, does the agency ensure the resident is not denied daily large-muscle exercise? □ Yes ⊠ No
- In the event a disciplinary sanction results in the isolation of a resident, does the agency ensure the resident receives daily visits from a medical or mental health care clinician? □ Yes ⊠ No
- In the event a disciplinary sanction results in the isolation of a resident, does the resident also have access to other programs and work opportunities to the extent possible? □ Yes ⊠ No

115.378 (c)

When determining what types of sanction, if any, should be imposed, does the disciplinary
process consider whether a resident's mental disabilities or mental illness contributed to his or
her behavior? ⊠ Yes □ No

115.378 (d)

- If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to offer the offending resident participation in such interventions? ⊠ Yes □ No
- If the agency requires participation in such interventions as a condition of access to any rewards-based behavior management system or other behavior-based incentives, does it always refrain from requiring such participation as a condition to accessing general programming or education? ⊠ Yes □ No

115.378 (e)

115.378 (f)

115.378 (g)

 Does the agency always refrain from considering non-coercive sexual activity between residents to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between residents.)
 ☑ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the

facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA has a progressive disciplinary system which allows the facility to apply discipline as a corrective rather than punitive measure. Sanctions are carefully explained in Abraxas Academy Policy "Behavior Management System, Revised 3/29/17, and in the Resident Handbook for each separate program. This enables program and therapeutic staff to work together toward behavioral self-control and change. Sexual misconduct and abuse will normally bring the highest sanctions. Sexual Harassment will be addressed with self-reflection but is subject to progressive discipline as well

Because Abraxas Academy operates five (5) distinct programs with equally distinct goals and resident populations; AA leadership has provided five separate Resident Handbooks which address resident discipline accordingly. The standard provision is satisfied because the definitions of prohibited behaviors and requisite consequences are all commensurate with the facility's Zero Tolerance Policy for Sexual Abuse/Sexual Harassment as required by PREA Standard 115.311.

AA does not have isolation rooms and has prohibited the use of isolation.

AA meets the standard requirements.

MEDICAL AND MENTAL CARE

Standard 115.381: Medical and mental health screenings; history of sexual abuse

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.381 (a)

If the screening pursuant to § 115.341 indicates that a resident has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, do staff ensure that the resident is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening? ⊠ Yes □ No

115.381 (b)

 If the screening pursuant to § 115.341 indicates that a resident has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, do staff ensure that the resident is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening? ⊠ Yes □ No

115.381 (c)

 Is any information related to sexual victimization or abusiveness that occurred in an institutional setting strictly limited to medical and mental health practitioners and other staff as necessary to

inform treatment plans and security management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by Federal, State, or local law? ⊠ Yes □ No

115.381 (d)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

AA provides screening for risk of sex abuse victimization and sexually aggressive behaviors in Abraxas Academy Policy, "Clinical Assessment Process", revised 1/17/19 which states: "Screening for the Risk of Victimization and Sexually Aggressive Behavior". Within 72 hours of admission all clients will be assessed using the Screening for the Risk of Victimization and Sexually Aggressive Behavior form. Clients will be re-assessed using the same form if relevant new information becomes available, an episode of victimization or sexually aggressive behavior occurs, or every six months. Information obtained during the assessment and from the client's referral information will be used to make appropriate housing decisions with the intent to reduce the risk of sexual abuse.

The staff member conducting the intake process will complete the screening using the Screening for the Risk of Victimization and Sexually Aggressive Behavior form and will immediately report any heightened risk to the supervisor on duty before making any housing decisions. If the client has experienced prior sexual victimization or has previously perpetrated sexual abuse, (s) he will be offered a follow-up meeting with a medical or mental health practitioner within 14 days. If the resident declines the follow-up meeting, this should be documented on the Declined Follow-up Meeting Form. Residents who are deemed Vulnerable to Victimization will receive a follow up assessment within 30 days using the Vulnerable to Victimization Reassessment Questionnaire.

The program will use the information gathered to make room and program assignments for the client with the goal of keeping them safe and free from sexual abuse. The program is prohibited from isolating clients from others. Placement and programming assignments for each transgender or

intersex client shall be reassessed at least every six months to review any threats to safety experienced by the client."

Interviews with the Clinical Director, a clinician and residents confirmed if a resident acknowledges a prior history of sexual abuse he/she will be seen by a clinician within 14 days. The Auditor reviewed several completed assessments and the notes from the 14-day follow-up meetings. The information was specific as to the resident's allegation he/she has a history of prior sexual victimization or abusiveness. These additional assessments were used to further develop treatment plans, identify appropriate living units, and distinguish residents who would be at risk if placed with a more aggressive population.

The information related to sexual victimization or abusiveness occurring in an institutional setting is strictly limited to medical and mental health staff and other specially designated staff. Resident mental health files are stored securely.

Informed consent regarding sexual abuse disclosure is not required because all staff members in Pennsylvania facilities serving youth are mandatory reporters and residents are advised of this in writing upon entrance to AA.

AA meets the standard requirements.

Standard 115.382: Access to emergency medical and mental health services

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.382 (a)

 Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment? ⊠ Yes □ No

115.382 (b)

- Do staff first responders immediately notify the appropriate medical and mental health practitioners? ⊠ Yes □ No

115.382 (c)

 Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate? ⊠ Yes □ No

115.382 (d)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 Yes
 No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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The Auditor interviewed the Nurse Manager and a Med-Tech, who are both GEO employees. The Auditor also interviewed a part-time Psychiatrist, who is a contractor. All three health care professionals indicated any resident who was allegedly sexually abused would have immediate access to emergency department treatment at Reading Hospital without cost. The interviewed supervisor at Safe Berks confirmed they would be notified of the incident and of the resident's desire to have an advocate present with them to provide emotional support and victim advocacy.

The Nurse Manager and Med-Tech said in the event of an incident of alleged sexual abuse was reported, they would instruct the supervisor on duty to transport the resident to Reading Hospital, unless the resident was in need of emergency first aid. They would then provide the first aid and determine if an ambulance was required for transport. Both professionals indicated their professional judgements are always accepted and followed.

All medical and mental health services are provided at no cost to the victim. This was confirmed in the interviews with the Facility Director and Nurse Manager.

AA meets the standard requirements.

Standard 115.383: Ongoing medical and mental health care for sexual abuse victims and abusers

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.383 (a)

 Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility? ☑ Yes □ No

115.383 (b)

115.383 (c)

 Does the facility provide such victims with medical and mental health services consistent with the community level of care? ⊠ Yes □ No

115.383 (d)

 Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if all-male facility.) ⊠ Yes □ No □ NA

115.383 (e)

If pregnancy results from the conduct described in paragraph § 115.383(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if all-male facility.) ⊠ Yes □ No □ NA

115.383 (f)

 Are resident victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate? ⊠ Yes □ No

115.383 (g)

 Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?
 ☑ Yes □ No

115.383 (h)

 Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/Abraxas Youth and Family Services, Policy 5.1.2-B "Sexually Abusive Behavior Prevention and Intervention (PREA) for Youth Services Facilities" provides for health and mental health care for AA residents who have been victims of sexual assault. These services will include, as appropriate, followup services, treatment planning, and where indicated, referrals for continued care following the resident's transfer to, or placement in, other facilities or their release from custody. The scope of these evaluations and treatment services will include services for continued care, as appropriate, following their transfer or release from custody.

The level of medical and mental health care offered at AA is comparable to current community levels of service and is provided by licensed health professionals including a LPN, 2 Med Techs., 2 Psychiatrists, a Psychologist, and a Dentist.

As previously stated, female residents who experienced sexually abuse vaginal penetration will be offered pregnancy tests. If pregnancy results from sexual abuse, the victim will receive timely and comprehensive information about and timely access to all lawful pregnancy related medical services.

All resident victims of sexual abuse will be offered a test for sexually transmitted infections as needed.

All these services will be provided without financial cost.

The facility conducts a mental health evaluation on all identified sexual abusers within 14 days of admission. The resident would be offered treatment when deemed appropriate by the Clinical Director.

AA meets the standard requirements.

DATA COLLECTION AND REVIEW

Standard 115.386: Sexual abuse incident reviews

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.386 (a)

 Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded? ⊠ Yes □ No

115.386 (b)

Does such review ordinarily occur within 30 days of the conclusion of the investigation?
 ☑ Yes □ No

115.386 (c)

115.386 (d)

- Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse? Simes Yes Doe
- Does the review team: Assess the adequacy of staffing levels in that area during different shifts? ⊠ Yes □ No
- Does the review team: Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff? ⊠ Yes □ No
- Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.386(d) (1) (d) (5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?
 ☑ Yes □ No

115.386 (e)

 Does the facility implement the recommendations for improvement, or document its reasons for not doing so? ⊠ Yes □ No

Auditor Overall Compliance Determination

Exceeds Standard (Substantially exceeds requirement of standards)

- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO/AA Policy 5.1.2-B, "Sexually Abusive Behavior Prevention and Intervention (PREA) for Youth Service Facilities", section 115.386 requires the PREA Incident Review Team meet within 30 days of the conclusion of a PREA investigation and prepare a report around the six (6) considerations specified in standard provision (d).

The PREA Incident Review Team is composed of the Facility Director, the PREA Compliance Manager and the Facility Investigator. Other staff can be added as necessary, when additional expertise is warranted.

In the case of incidents involving sexual abuse, after the DHS and if necessary, the PSP investigations are completed, the AA would complete its administrative investigation and forward all information to the Corporate PREA Coordinator and the Office of Professional Responsibility for review.

When an investigation is completed, the Incident Review Team meets within 30 days and considers the areas listed in 115.386 (d) 1-5. The Team then prepare an After-Action Review Report which is reviewed by the Corporate PREA Coordinator and Divisional Vice-President.

The Auditor had the opportunity to view all After Action Reviews for the PREA allegations made during the current PREA Compliance Audit period. The reviews were comprehensive and met the requirements of the standard provision. Recommendations made in the review are implemented at the direction of the Facility Director.

AA meets the standard requirements.

Standard 115.387: Data collection

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.387 (a)

115.387 (b)

Does the agency aggregate the incident-based sexual abuse data at least annually?
 ☑ Yes □ No

115.387 (c)

 Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice? ⊠ Yes □ No

115.387 (d)

Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?
 ☑ Yes □ No

115.387 (e)

 Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.) □ Yes □ No ⊠ NA

115.387 (f)

 Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)
 ☑ Yes □ No □ NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (*Substantial compliance; complies in all material ways with the standard for the relevant review period*)
- Does Not Meet Standard (Requires Corrective Action)

Instructions for Overall Compliance Determination Narrative

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GEO/AA under the direction of the Corporate PREA Coordinator has developed a uniform data collection procedure. When all allegation is reported and investigated, a PREA Incident Report Survey is completed. This 22 page survey captures all the critical information regarding the alleged sexual abuse and all the information necessary to answer all questions on the most recent DOJ Survey of

Sexual Violence and more. The GEO Group collects and securely maintains data from all incident based documents including reports, investigations and Incident Review Team analyses.

AA also has a PREA Incident Tracking Log, a spreadsheet provides timelines and critical information regarding on-going and closed incident investigations. This document has formed the basis for the preparation of other PREA informational reports. This Tracking Log is a valuable tool for the PREA Auditor when reviewing investigations.

AA has also completed and submitted the Bureau of Justice Assistance, Survey of Sexual Victimization for 2016 and 2017.

The GEO Group's commitment to the importance of collecting and disseminating comprehensive data in strategic planning for institutional sexual safety exceeds the requirements of the standard.

Standard 115.388: Data review for corrective action

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.388 (a)

- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas? ☑ Yes □ No
- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis?
 Xes
 No
- Does the agency review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole? ⊠ Yes □ No

115.388 (b)

 Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse ⊠ Yes □ No

115.388 (c)

Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means? ⊠ Yes □ No

115.388 (d)

 Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility? ⊠ Yes □ No

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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GEO has made a concerted corporate commitment to providing valuable comparison and analysis to the PREA data collected from its correctional, community release, and juvenile facilities. Emphasis on reduction, prevention and improved response is evident. GEO highlights certified facilities, corrective actions taken, issues to be addressed, effective trainings and procedural development as it presents data from all GEO-operated facilities. The data illustrates a transparency in reporting.

The Auditor reviewed the GEO 2016 and 2017 reports. These annual reports exceed the requirements of the standard.

Standard 115.389: Data storage, publication, and destruction

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.389 (a)

Does the agency ensure that data collected pursuant to § 115.387 are securely retained?
 ☑ Yes □ No

115.389 (b)

115.389 (c)

■ Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available? ⊠ Yes □ No

115.389 (d)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

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AA secures all PREA-related investigative data pursuant to 115.387 in a secure office and access to these files is limited to the upper administrative team. This procedure was verified by the Facility Director and the PREA Compliance Manager. This data is maintained for a minimum of 10 years as required by the standard.

As reported in 115.188, GEO makes a copy of its Annual PREA report available to the general public via its corporate website. All specific and possibly identifying information has been scrubbed from the report by using general categories.

GEO/AA meets the standard.

AUDITING AND CORRECTIVE ACTION

Standard 115.401: Frequency and scope of audits

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.401 (a)

During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (*Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.*) ⊠ Yes □ No

115.401 (b)

- Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.) ⊠ Yes □ No
- If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is **not** the second year of the current audit cycle.) □ Yes □ No ⊠ NA
- If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is **not** the *third* year of the current audit cycle.) □ Yes □ No ⊠ NA

115.401 (h)

Did the auditor have access to, and the ability to observe, all areas of the audited facility?
 ☑ Yes □ No

115.401 (i)

 Was the auditor permitted to request and receive copies of any relevant documents (including electronically stored information)? ⊠ Yes □ No

115.401 (m)

Was the auditor permitted to conduct private interviews with inmates, residents, and detainees?
 ☑ Yes □ No

115.401 (n)

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- □ **Meets Standard** (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- **Does Not Meet Standard** (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility

GEO/Abraxas Academy has demonstrated a commitment to provide an objective forum for the examination of its facility's to both achieve and exceed PREA compliance. GEO has chosen to pursue independent PREA audits where it has provided the Auditor with the unchecked freedom of inspection, reflection, query and analysis. The Auditor faced no restrictions during the pre-audit and onsite-audit phases with regard to document examination, site-review questioning, interviews, and analytic challenges.

In all phases of the audit process, the Auditor has been informed by GEO staff from all levels of management and service AA welcomes the opportunity to have its operation scrutinized with regard to resident safety and in particular, sexual safety.

AA provided photographic evidence on March 11, 2019 of PREA notices having been posted throughout the facility in Spanish and English. The Auditor composed and provided the notices to AA. The notices allow residents to provide confidential information or correspondence to the Auditor via a letter to the Auditor's dedicated Post Office Box. As of May 22, 2019, the Auditor has received no such correspondence. During the on-site audit, no residents requested to speak to the Auditor privately.

The Auditor found the level of staff cooperation to be unprecedented and is most appreciative of AA's efforts to provide a meaningful PREA compliance audit which will strengthen the facility's commitment to PREA.

AA exceeds the standard regulations.

Standard 115.403: Audit contents and findings

All Yes/No Questions Must Be Answered by the Auditor to Complete the Report

115.403 (f)

The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports within 90 days of issuance by auditor. The review period is for prior audits completed during the past three years PRECEDING THIS AGENCY AUDIT. In the case of single facility agencies, the auditor shall ensure that the facility's last audit report was published. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued

in the past three years, or in the case of single facility agencies that there has never been a Final Audit Report issued.) \boxtimes Yes \square No \square NA

Auditor Overall Compliance Determination

- **Exceeds Standard** (Substantially exceeds requirement of standards)
- Meets Standard (Substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (*Requires Corrective Action*)

Instructions for Overall Compliance Determination Narrative

The narrative below must include a comprehensive discussion of all the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet the standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

The Auditor was able to download AA's initial PREA Compliance Audit Report, dated March 23, 2017 from the GEO PREA Certified Facilities List, Abraxas Youth Center on April 15, 2019.

AA meets the standard regulations.

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any resident or staff member, except where the names of administrative personnel are specifically requested in the report template.

Auditor Instructions:

Type your full name in the text box below for Auditor Signature. This will function as your official electronic signature. Auditors must deliver their final report to the PREA Resource Center as a searchable PDF format to ensure accessibility to people with disabilities. Save this report document into a PDF format prior to submission.¹ Auditors are not permitted to submit audit reports that have been scanned.² See the PREA Auditor Handbook for a full discussion of audit report formatting requirements.

Joseph W. Ehrhardt

Auditor Signature

June 16, 2019

Date

¹ See additional instructions here: <u>https://support.office.com/en-us/article/Save-or-convert-to-PDF-d85416c5-7d77-4fd6-a216-6f4bf7c7c110</u>.

² See *PREA Auditor Handbook*, Version 1.0, August 2017; Pages 68-69. PREA Audit Report Page 94 of 94