

# GEO'S ROLE AS A SUPPORT SERVICES PROVIDER TO U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT



Adelanto ICE Processing Center, CA

- ▶ We are proud of the role our company has played for 40 years to support the law enforcement mission of U.S. Immigration and Customs Enforcement (ICE).
- ▶ Over the last four decades, our innovative support services have helped the federal government implement the policies of seven different Presidential Administrations.
- ▶ In all instances, our support services are monitored by ICE, including by on-site agency personnel, and other organizations within the Department of Homeland Security to ensure compliance with ICE's detention standards and contract requirements regarding the treatment and services ICE detainees receive.
- ▶ All ICE Processing Centers where GEO provides support services abide by either ICE's [\*Performance-Based National Detention Standards\*](#), which were revised by the federal government in 2011 and 2016, or ICE's [\*National Detention Standards\*](#), which were revised in 2025.
- ▶ In the event issues are identified, we quickly resolve all of ICE's concerns as required by ICE's Quality Assurance Surveillance Plan.
- ▶ GEO provides critical services to those entrusted to our care at the ICE Processing Centers we manage, including:
  - ▶ Access to legal services, including legal libraries and Lexus Nexus software, legal rights presentations, attorney visitation rooms and meetings spaces, and on-site immigration courts.
  - ▶ Translation Services
  - ▶ Three high-quality meals, based on menus that are approved by ICE and by a registered dietician, with input from residents.
- ▶ Personal and group religious worship opportunities for all denominations, which are facilitated by on-staff facility chaplains who administer religious programming and facilitate interactions with volunteer ministry personnel.
- ▶ Enhanced recreational amenities, including artificial turf soccer fields, covered pavilions, exercise equipment, flat screen TVs in living areas, and leisure and legal libraries.
- ▶ Faith and character-based programming, academic programming, cognitive behavioral treatment, substance abuse treatment and life skills training through collaborative and self-directed learning platforms.
- ▶ Access to tablets that are enabled for video visitation for family and attorneys sending emails, filing grievances, watching news and entertainment, listening to music and audiobooks, and self-directed educational programs.
- ▶ As a service provider to ICE, GEO plays no role in decisions related to the assignment, transfer, or release of individuals to or from ICE Processing Centers, nor do we play a role in the adjudication and/or determination of outcomes related to the cases of individuals going through the immigration review process. These decisions are made exclusively by government officials and the courts.
- ▶ Access to all ICE Processing Centers is governed by U.S. Immigration and Customs Enforcement. GEO plays no role in granting access to the facilities where the Company provides support services on behalf of ICE.
- ▶ GEO's ICE Processing Centers are accredited by the American Correctional Association and the National Commission on Correctional Health Care.

## WHAT WE DO

- ✓ We believe GEO facilities are, by comparison, among the best in the U.S. and the world.
- ✓ We believe GEO facilities are substantially newer than the majority of government facilities and are all fully air-conditioned.
- ✓ Less than 8% of the capacity in U.S. corrections and detention facilities is provided by private-sector contractors.
- ✓ GEO facilities are highly rated by independent accreditation entities including the American Correctional Association, and the National Commission on Correctional Health Care.
- ✓ We advocate for public-private partnerships that deliver private sector solutions to public sector challenges with strict government oversight.
- ✓ GEO facilities typically have on-site, full-time government monitors.
- ✓ We are a federal government services provider delivering support services to the U.S. Department of Homeland Security (DHS).
- ✓ We believe we provide quality support services for modern immigration processing centers under contracts with DHS, which have such amenities as 24/7 access to healthcare, including medical, dental, and mental health services; multilingual informational 'Know Your Rights' materials and translation services; artificial turf soccer fields; flat screen TVs in living areas; indoor and outdoor recreation; classrooms and multipurpose rooms; and leisure and legal libraries.
- ✓ We proudly provide support services in accordance with the DHS Performance-Based National Detention Standards (PBNDS), inclusive of applicable waivers, established under President Obama's Administration.
- ✓ We believe we provide safe and humane residential care for individuals during the adjudication of their civil immigration cases.

## WHAT WE DON'T DO

- ✗ We don't provide services for any shelters or facilities housing unaccompanied migrant minors.
- ✗ We don't provide services for any Border Patrol holding facilities along the U.S. Southwest border or anywhere in the United States.
- ✗ We don't provide services for any facilities with tent structures or chain-link fencing in housing areas.
- ✗ We don't play a role in passing criminal justice or immigration laws, and we have never advocated for or against criminal justice or immigration enforcement policies.
- ✗ We don't deny care or treatment to detainees who are pregnant, ill, or suffering from mental illness.
- ✗ We do not subject any individuals in our care to forced or involuntary labor. At many GEO Facilities, GEO administers a Voluntary Work Program in accordance with government agency partner directives and standards.





GEO provides health care services at a number of the ICE Processing Centers that we manage. At the Centers where GEO does not provide health care services, such services are administered directly by the federal government’s ICE Health Service Corps (IHSC).

At locations where GEO provides health care services, individuals are provided with around-the-clock access to medical care, including access to teams of medical professionals including physicians, nurses, dentists, psychologists, and psychiatrists. Ready access to off-site medical specialists, imaging facilities, and local community hospitals is also provided when needed.



**ICE Processing Centers Where GEO Does Not Provide Health Care Services**

1. Northwest ICE Processing Center (WA)
2. South Texas ICE Processing Center (TX)
3. Montgomery Processing Center (TX)
4. Central Louisiana ICE Processing Center (LA)
5. Alexandria Staging Facility (LA)
6. North Florida Detention facility (FL)

**ICE Processing Centers where GEO Provides Health Care Services**

1. Adelanto ICE Processing Center (CA)
2. Desert View Annex (CA)
3. Mesa Verde ICE Processing Center (CA)
4. Golden State Annex (CA)
5. Aurora ICE Processing Center (CO)
6. Karnes County Immigration Processing Center (TX)
7. Joe Corley Processing Center (TX)
8. Pine Prairie ICE Processing Center (LA)
9. South Louisiana ICE Processing Center (LA)
10. Moshannon Valley ICE Processing Center (PA)
11. Folkston ICE Processing Center (GA)
12. D. Ray James Processing Center (GA)
13. Broward Transitional Center (FL)
14. Delaney Hall Facility (NJ)
15. North Lake Processing Center (MI)

**Breakdown of Service Responsibility at ICE Processing Centers**

Management	Medical Services	Food Services	Phone & Telecommunication Services	Commissary Services
The GEO Group	GEO Health Care Services ICE Health Service Corps	The GEO Group provides food services and utilizes various food suppliers.	Provided by vendor under direct contract with ICE.	Provided by vendor subcontracted by GEO.